An approach to integrated automation

A Wipro primer

Did you know that?

01
RPA can automate 100% of rule based processes and ensure 100% accuracy, while saving nearly 30% costs apart from productivity gains

02
By 2020, automation and artificial intelligence (AI) will reduce employee requirements in business shared-service centers by 65%

03
By 2020, 40% of large organizations will adopt RPA software, as compared to less than 10% today

04
50-60% of tasks done manually in the Retail, CPG & Manufacturing industries have the potential to be automated

05
Adoption of AI can impact up to 4.5%, 3% and 4% respectively of Retail, CPG & Manufacturing industries' annual global revenues

If you are willing to take the Automation Plunge, then Wipro has a consolidated answer for your automation pursuits

Wipro's approach for a holistic automation and digital journey

Wipro's process mapping tools
Assisted automation
- Streamlining macros and task recorders
- Keystroke / As-is mapping
- Radio buttons and drop-down automation
- Renewable automation components

Robotic Process & Desktop Automation (RPA & RDA)
Rule based automation
- Process assessment
- Process simplification
- Process standardization
- Process transformation
- Chatbots

Wave 2

Wave 4

Wave 1

Wipro's scripting tools
Productivity enhancement
- Excel automation
- Data scripting
- Guides and standard templates

Wave 3

Wipro Base)))™ (Harmony, Core and Prism)
Task and workflow automation
- Work avoidance tools w / o human intervention, i.e. OOO replies
- Business insights management
- Reporting management
- Knowledge management
- Operations management

Wave 5

wipro holmes
Artificial Intelligence
Knowledge based automation
- E-KYC (Know Your Customer)
- E-KYV (Know Your Vendor)
- Fraud Risk Compliance
- Contract intelligence

A brief snapshot of our digital offerings

Artificial Intelligence (AI) - Wipro HOLMES™
E-KYC | Fraud Risk Compliance | Contract Intelligence
wipro holmes
01

Robotic Process Automation (RPA) and Robotic Desktop Automation (RDA)
02

03
Workflow Management tool: Wipro Base)))™
Wipro Base)))™ Harmony | Wipro Base)))™ Core | Wipro Base)))™ Prism | Command Center

04
Business Process Re-engineering

01-Artificial Intelligence (AI)-Wipro HOLMES™

Core offerings	Key differentiators
Contract intelligence: Negotiations, risk identification, post signing & contract digitization, contract governance	- Natural human-computer interactions - Combines various knowledge sources
E-KYC: Data capture, workflow validation, list and risk screening, transaction monitoring	- Algorithm based machine learning - Continual reading and learning
Fraud risk compliance: Reduced risk & leakage, process efficiency, alert controls	- Semantic and syntactic reasoning

02-Robotic process automation

Core offerings	Key differentiators
6 phased RPA execution approach: Capture, assess & simplify, design, build, operate & main-tain/support	105+ customers, 4300+ robots deployed, 850+trained resources and 5400+FTE reduction in projects
3 phases of RPA CoE set up: Advisory set up, implementation & support transition	BoT driven change management process and governance
RPA Insights: Wipro's IP reporting tool for real-time RPA dashboards	Industry leading 6+ strategic partnerships

03-Workflow management tool: Wipro Base)))™

Core offerings	Key differentiators
Wipro Base)))™ Harmony for knowledge management	**Access control:** Mobile enabled | Secure | Hosted
Wipro Base)))™ Core for operations management	**Platform agnostic and real time**
Wipro Base)))™ Prism for business insights	
Command center for reporting & business insights	

04-Business process re-engineering

Core offerings	Key differentiators
As-Is/ Steady state & to- be/ Envisaged mapping	Simplification of processes
Data scripting	Enables focus on mission critical business processes
Standardized templates	Ready for automation

Some of our value creation points

~100% accuracy in transactions processed	40-80% benefit on total FTE span	40-80% improvement in processing time	Up to 50% increase in Average Handling Time (AHT)	Exponential Return on investment (ROI)

For further queries, reach out to enterpriseops.transformation@wipro.com