

## Work from home suite by Wipro

Secured remote operations



With majority of the workforce now expected to work from home, organizations are embracing the model of 'Work from Home' that helps minimize disruptions in business while ensuring that data security is not compromised. Remote Operations provides employers with an actionable model to ensure comparable levels of efficiency and productivity of employees as before.

**Limit disruption to business through a secure work from home environment**



Switch to virtual monitoring and camera-based controls for enhanced security



Enable agents with collaboration tools for communication



Real-time monitoring of agent activities

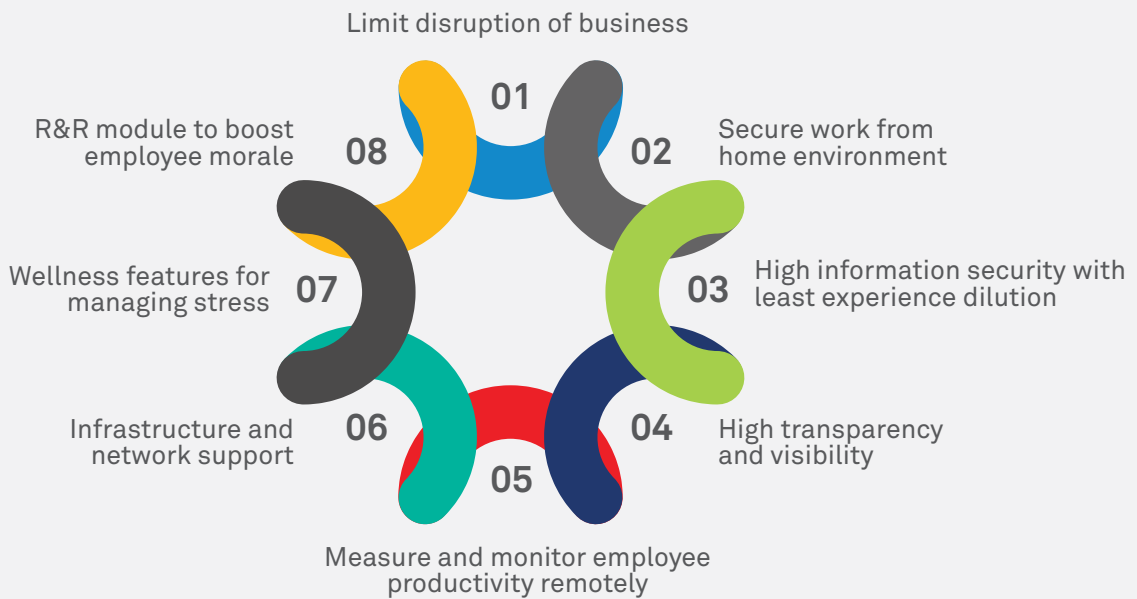


Manage employee wellbeing remotely



Ensure security and confidentiality with separate user roles such as admin, auditor, etc.

## Key benefits



## Features

- Facial recognition and captcha enabled authentication
- Breach detection: Presence of mobile, unauthorized persons and unattended system
- Task Management: For ad hoc task creation and monitoring
- Real-time dashboards: Monitor employee productivity
- Co-working environment: Integration with popular collaboration tools like MS Teams, Slack, WebEx, Skype, Zoom, etc.
- **Activity tracker**
  - Login/logout time, session hours, idle time
  - Breaks taken: Lunch, tea, bio, miscellaneous
  - Unauthorized application and websites
- Notifications: Through email and mobility solution for breaches, tasks assignment and elapsed break time

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