



In an incessant journey of digitization, business processes create a wealth of enormous data around the actual state of process. Wipro Global Celonis Center (GCC) helps generate value out of this available data to create a Digital Twin and a 360-view of process health. It also unlocks every transformation opportunity that results in process efficiency, transparency and enhanced employee experience.

Unleash the power of Celonis, which highlights a transparent blueprint of your process and makes the business evolve continuously to deliver business insights and shift towards fact-based decision-making rather than perception-based decisions.

## GCC delivers value



Automate process-discovery entirely based on data



Al-powered action engine for smart decision making



Faster implementation through built-in connectors and apps



Continuous monitoring of metrics and impact assessment over a period of time



Accurate ROI calculation and quantified business outcomes



Library of process knowledge, systems and KPIs, and an advanced learning portal



Process-improvement recommendations from industry experts

## **Key benefits**



Accelerate digital transformation across the enterprise (3X faster than traditional methods)



Improve velocity of business processes by removing bottlenecks and the need for rework (40 - 50%)



Reduce operational costs by identifying inefficiencies, deviations and bottlenecks (20 - 30%)



Increase compliance and audit by providing 100% transparency



Identify high-impact areas for automation opportunities



Enhance employee and customer experience



dependency on manual process assessments

## **Features**

Activities that are deviating from the ideal process flow



geographies, BU and products to extract best practices



Automation % by the type of operator (manual/system)



Variance Study

**Time Study Analysis** 

Benchmarking

Internal comparison

of process across

**Conformance Check** 

**Automation Potential** 

**Custom KPI design** 



Throughput time, SLA breaches and bottlenecks



Identifies violations based on reference



Analysis on KPIs defined by Customer

Capitalize on your data and achieve process excellence with actionable insights. Measure, analyze and transform your process through a powerful process mining engine.

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IND/INT-EOT/JULY2021-JUNE2022

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