

Enterprise Operations Transformation

We are a tech agnostic, process relevant, and operations centric unit.

Enterprise Operations Transformation (EOT) wants to be the #1 trusted partner for operations transformation, helping clients move towards customer centric, smart operations to drive efficiency, experience, and value that is powered by new age technologies and platforms.

Complete process transformation for organizations through low CAPEX, high transformation driven framework.

Key takeaways

Enterprise Operations Transformation focuses on the following areas in the client demand landscape:



Intelligent process automation.



Advanced analytics to keep EOT ahead of its competitors.



Renewed focus on distributed and multi cloud adoption.



Providing clients with As-a-Service model.



Delivering superior customer experiences.

Key benefits



Profitability improvement (4-9%).



Reduced total cost of operations (TCO improvement 20-30%).



Revenue upside (10-16%).



Improved compliance with regulatory guidelines and better data security.

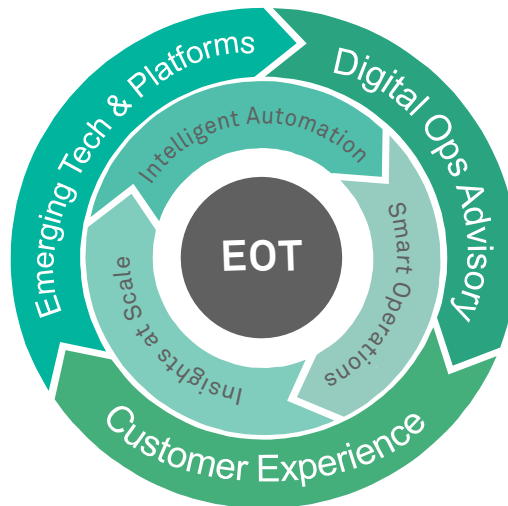


Enhanced employee and CX (10-18 BPS improvement in CSAT).



Low/zero human touch across processes.

Features



Exponential improvement of business objectives and KPI's through a comprehensive operational transformation ownership.

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IND/INT-EOT/MAY2021-APRIL2022

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of services, strong commitment to sustainability and good corporate citizenship, we have over 190,000 dedicated employees serving clients across six continents. Together, we discover ideas and connect the dots to build a better and a bold new future.

For more information, please write to us at info@wipro.com