



**Wipro's
Remote Application
Monitoring Solution**
Powered by Microsoft
Dynamics 365

Monitor health of your applications remotely and take immediate actions during a crisis like COVID-19 to ensure business continuity

The Microsoft Dynamics 365 platform hosts multiple applications that provide mission critical functionality. During a crisis like the coronavirus pandemic, businesses need to monitor the health of these applications, while their tech support teams are working from home. Wipro's remote application monitoring solution powered by Dynamics 365 helps businesses in monitoring their system health from anywhere, takes immediate actions, and helps maintain business continuity.

Helping customers keep their critical Dynamics 365 applications running through remote health monitoring and automated actions to ensure rapid resolution

Key takeaways



Helps fix issues proactively and saves lost business hours to improve overall productivity



Risk of unauthorized operations on production environment is minimized, as working remotely may potentially result in losses

Key benefits

Wipro's expertise in the Dynamics 365 platform helps customers become crisis-ready without compromising on data and application security. Our value proposition includes:



Mobile application supported on all major platforms (Android, iOS, Windows) and can monitor more than one D365 application



Extendible solution - can track additional parameters when required



Enhances application security governance – application is compatible with organization's security policy and provides additional controls to monitor unauthorized operations on Dynamics 365 production

Features

This solution monitors over 15 application parameters that provide system health including application availability, server response times, long pending requests, etc.



A threshold limit can be defined for each parameter. An alert is generated, through mobile notifications via email, SMS or call, if the threshold is breached



Once an alert is generated, some actions can be triggered automatically



PowerApp for customers to view alerts and parameter details in the mobile device

Your go-to tool to monitor all Dynamics 365 applications in real time and trigger actions on issues from anywhere, to ensure smooth functioning when working remotely

For more information, kindly reach out to prasoon.shrivastava@wipro.com

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strong commitment to sustainability and good corporate citizenship, we have a dedicated workforce of over 175,000, serving clients across six continents. Together, we discover ideas and connect the dots to build a better and a bold new future.

For more information, please write to us at info@wipro.com