



servicenow™

## Wipro's Emergency Response Solution

Powered by ServiceNow

### Manage business continuity by enhancing stakeholder communications to ensure safety during a crisis like COVID-19

As the coronavirus pandemic continues to spread across the world, organizations need to sustain business continuity in operations while prioritizing employee safety. Wipro is committed to helping organizations respond to the crisis to avoid business interruptions. Our business continuity solution can help automate emergency outreach and ensure stakeholder safety by staying connected with them at all times. Wipro helps to rapidly deploy ServiceNow emergency response applications and manage the impact of the ongoing COVID-19 pandemic.

Wipro is committed to helping customers by automating emergency response operations using the Now Platform

### ServiceNow emergency response applications

- 1 Emergency Response Operations**  
Optimize staff and resources to support emergency response for public agencies and other organizations
- 2 Emergency Outreach**  
Distribute information and confirm employee safety and location through email or a mobile app
- 3 Emergency Self Report**  
Enable employees to report illnesses and readiness to return, and initiate workflows to help managers respond
- 4 Emergency Exposure Management**  
Identify and manage exposure risk when an employee is diagnosed with an illness

## Key Benefits

Wipro can help rapidly deploy, integrate and enable crisis management workflows with continued agility and innovation. Our deep experience in consulting coupled with ServiceNow emergency response applications will accelerate business stakeholder communication including customers, partners, agents and vendors to ensure safety and business continuity.

## Our Value Proposition



Ready-to-deploy SaaS solution, available across multiple channels (web, mobile, SMS, etc.)



Quick video-based consulting assessment, process modeling and low-code tool configurations



Built-in automation-based request allocation and resolution



Automated reporting of crisis management progress through pre-identified KPIs

**Our video-based consulting followed by quick implementation of the solution will ensure business continuity without interruptions**

## Features

### Crisis needs assessment

Our team of expert consultants will help you quickly assess and identify the key workflows and related metrics



### Crisis response modelling

The team will immediately get back to you with an immediate crisis response management solution

### Solution implementation

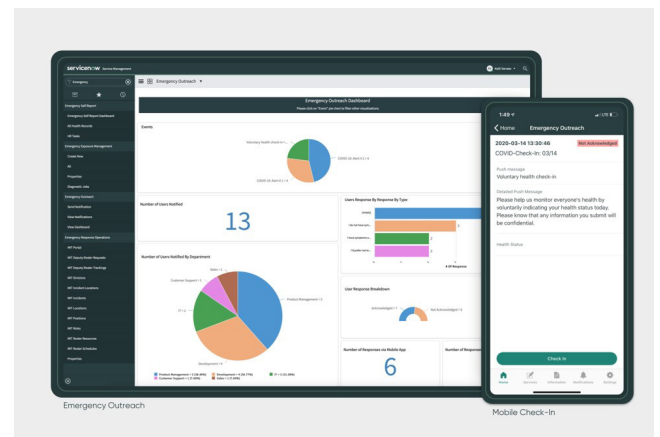
Our team of ServiceNow implementation experts will enable quick configurations, key data migration and third party integrations



### Enhancement & support

Our team will also build custom portals, dashboards & workflows to suit specific needs. The 24\*7 team will provide uninterrupted support

## Real-time dashboards & mobile check-in



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strong commitment to sustainability and good corporate citizenship, we have a dedicated workforce of over 175,000, serving clients across six continents. Together, we discover ideas and connect the dots to build a better and a bold new future.

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