

# Wipro BaseNXT

The Digital Process  
transformation platform



Enterprises are investing in digital technologies and process apps without a well-defined process transformation strategy. Investing in multiple process apps and technologies will not yield the RoI without assessing the current process landscape, measuring the process effectiveness and rationalizing the processes. There is no single platform that helps enterprises to drive their process transformation initiatives.

Wipro BaseNXT is the Digital Process Transformation platform that helps enterprises achieve their process transformation goals without any additional investments in any existing IT application. It is not yet another platform in the IT application portfolio, but helps realize the RoI from the existing investments in digital initiatives. BaseNXT helps enterprises to assess and rationalize their process portfolio across regions, divisions and systems. Then it helps implement the rationalized processes and monitor the performance against benchmarks.

BaseNXT helps in achieving the process digitization roadmap within cost and time budgets, increasing the CSAT for the enterprise, identify revenue leakages and hidden revenue opportunities and enable data driven decision-making

### Our value proposition

Creating a transformation roadmap powered by a single platform to help enterprises drive their digitization initiatives

### BaseNXT helps functions across the organization

#### Value for the Chief Finance Officer

- Implement the roadmap to digitize the Finance function with just one platform
- Uncover hidden growth opportunities and revenue leakages – optimize tail spend, plug duplicate payments, reduce DSO, etc.
- Improve CSAT leading to better terms of engagement with business partners – on-time payments, faster response times, visibility into transactions' life cycle, etc.
- Improve compliance to regulations like GDPR and SOX

#### Value for the Chief Information Officer

- Non-intrusive technology platform, no changes required to existing IT infrastructure
- In-built support to integrate with multiple systems of record through feeds, APIs and RPA
- Latest micro-services architecture to support elasticity in volumes
- Continuous deployment support and testing without service disruptions

#### Head of transformation

- Achieve outsourcing roadmap within cost and time budgets – configure and deploy process in 3 days
- Do-it-yourself analytics with actionable insights – integrate seamlessly with multiple data sources, configure interactive dashboards

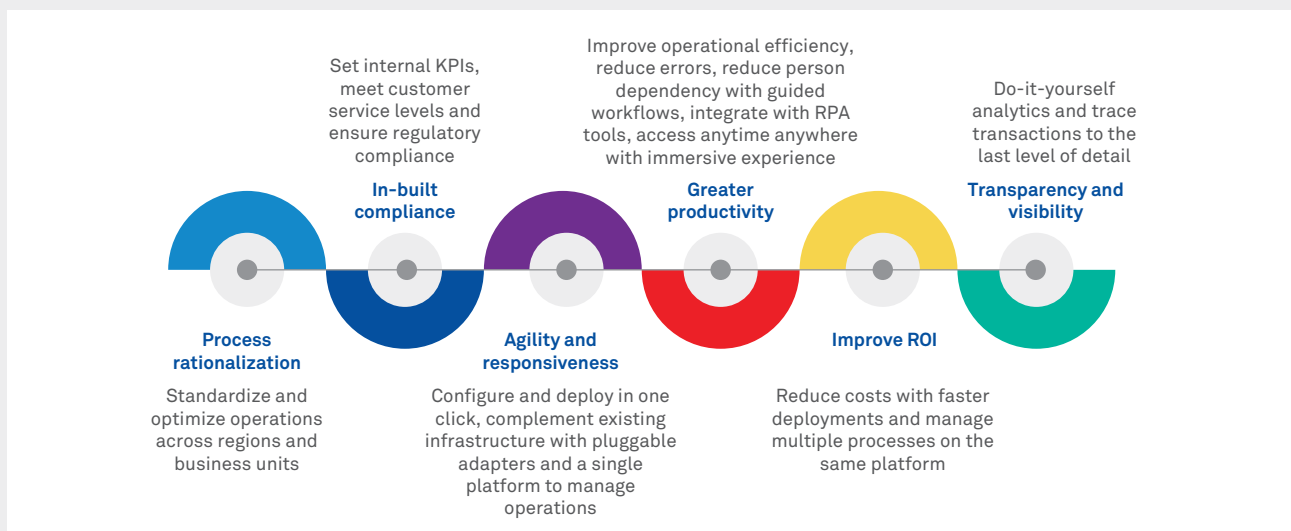


Fig 1: value proposition

- Take corrective & preventive actions on the go with no dependency on the engineering teams

#### **Global process head**

- Quick and effective transition, with minimal disruption to Business-as-Usual tasks
- Reduce uncertainty and increase trust with complete visibility into process definition and simulation of the process before go-live
- Uncover process improvement opportunities with prescriptive analytics
- Tap into the rich repository of reference processes in the Process Template library

### **Key platform capabilities**

#### **Design**

- **Process Library, Modeler and Simulation:**
  - BPMN 2.0 compliant processes
  - Process definition & versioning
  - Form designer
  - Business & compliance rules
  - On-demand process simulation
- **Operation Design:**
  - Define shifts, teams, calendars, system interfaces and SLAs
  - Visibility into all processes across operations centers

#### **Automation**

- AI driven analytics to identify potential automation opportunities
- Digital FTEs for process execution

#### **Execution**

- In-built adapters to standard ERPs
- SLA driven task management
- Smart OCR
- Contextual information for guided execution

#### **Analytics**

- Configure operational and business SLAs/KPIs
- Monitor the KPIs in real-time
- Implement corrective actions to minimize business impact
- Operational & Business Value Reports

#### **Control**

- Design and execute industry complaint processes
- SLA configurations
- QC configurations

Please write to [basenxt.transform@wipro.com](mailto:basenxt.transform@wipro.com) for a demo and to position this as part of a solution to a client.

**Wipro Limited**

Doddakannelli, Sarjapur Road,  
Bangalore-560 035,  
India

Tel: +91 (80) 2844 0011

Fax: +91 (80) 2844 0256

**wipro.com**



Wipro Limited (NYSE: WIT, BSE: 507685, NSE: WIPRO) is a leading global information technology, consulting and business process services company. We harness the power of cognitive computing, hyper-automation, robotics, cloud, analytics and emerging technologies to help our clients adapt to the digital world and make them successful. A company recognized globally for its comprehensive portfolio of services, strong commitment to sustainability and good corporate citizenship, we have over 175,000 dedicated employees serving clients across six continents. Together, we discover ideas and connect the dots to build a better and a bold new future.

For more information,  
please write to us at  
**info@wipro.com**

