

# Wipro – Presentation to Investors

October 22, 2010

### Safe Harbor



This presentation may contain certain "forward looking" statements, which involve a number of risks, uncertainties and other factors that could cause actual results to differ materially from those that may be projected by these forward looking statements. These uncertainties have been detailed in the reports filed by Wipro with the Securities and Exchange Commission and these filings are available at <a href="https://www.sec.gov">www.sec.gov</a>. This presentation also contains references to findings of various reports available in the public domain. Wipro makes no representation as to their accuracy or that the company subscribes to those findings.

### Agenda



- | Our Vision?
- 2 Our track record on performance
- 3 Overall Market Opportunity
- 4 Our differentiation today
- 5 Strategy to remain differentiated tomorrow

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### **Our Vision**



#### **VISION STATEMENT**

To be among the Top 10 Global IT & Business Process Outsourcing Services

#### **OBJECTIVES STATEMENT**

- Be a Trusted Partner to our clients by providing Transformation and SI Services.
- 2. Achieve Thought Leadership in emerging Technology areas.
- 3. Be perceived as a leader by relevant stakeholders among Global IT Service & BPO providers.



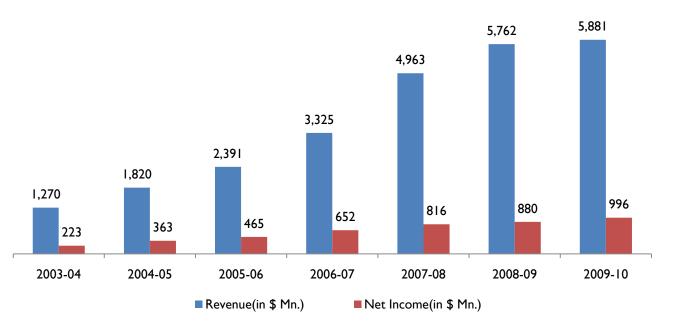
### **Track Record on Performance**

## Wipro Ltd has grown revenue at a 29% CAGR and Net Income at a 28% CAGR for the last 6 years



#### I. Incorporated in 1945

- Businesses include
  - IT Business:
  - ConsumerCare &Lighting;
  - InfrastructureEngineering
- 2. Total Employees 115,900+
- 3. IT Services revenue at \$4.4 billion

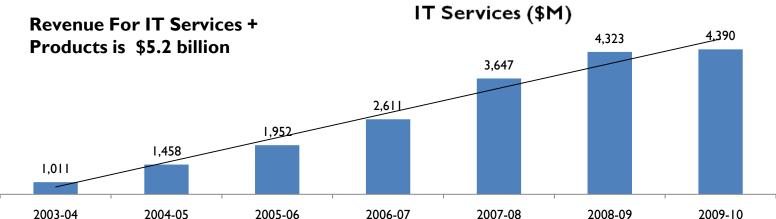


- Wipro Corporation revenue at Rs.27,124 Crores for 2009-10,6% YoY
- IT Services contribute 75% of Revenue and 92% of PBIT Revenue growth of 6% and PBIT growth of 18%
- IT Products account for 14% of Revenue and 3% of PBIT Revenue growth of 11% and PBIT growth of 29%
- Non IT business contribute 11% of Revenue and 5% of PBIT

\*All numbers are numbers translated into USD on the basis of realized exchange rate of IT Services . For FY10, the numbers are in IFRS, while the past is in IGAAP

## Wipro's IT Services Business has grown at a CAGR of 28% in the last 6 years





- Partner to Industry Leaders
  - 890 active global clients as of September 30, 2010
  - 150+ Fortune 500 customers
- Global footprint
  - Listed on NYSE in October 2000
  - Present in 54 countries
  - 19,000+ employees onsite across geographies
- Diverse talent pool
  - 115,900 employees
  - 70 nationalities represented in workforce

# Highlights of the Quarter ended September 30, 2010



#### **Revenue Highlights**

- Wipro Limited Revenue grew by 12% YoY to Rs. 77.31Bn
- IT Services Revenue at \$1,273 Mn, sequential growth of 5.7%. Constant Currency IT Services Revenue was \$1,261 Mn, within our guidance range of \$1,253 Mn and \$1,277 Mn
- Strong Seq. growth across verticals Retail and Transportation grew 10%, Healthcare and Services grew 9%; Telecom grew 8% while Energy and Utilities grew 6.5%
- TIS grew 6.6%, PI grew 6.8%, Product Engineering grew 15% and Consulting grew 14% sequentially
- Europe grew 10% and America grew 3% sequentially, while emerging markets continued to post strong growth
- IT Services Revenue Guidance for Q3'11 in the range of \$1,317\*Mn to \$1,343\*Mn

#### **Operational Highlights**

- Profit After Tax was at Rs. 12.85 billion, a growth of 10 % YoY
- EPS at Rs. 5.28, a growth of 10% YoY
- IT Services EBIT grew 7% YoY, with Volume growth of 6.6 sequentially

#### **Profitability**

- Free Cash Flow generation of Rs.4.3billion during quarter
- Gross cash balance was Rs. 100 billion (\$2.2 billion), while Net Cash stood at Rs. 44 billion (~\$1 billion)
- IT Services and Products business Return on Capital Employed at 40%;

<sup>\*</sup> Guidance is based on the following constant currency exchange rates: GBP/USD at 1.56 Euro/USD at 1.29, AUD/USD at 0.94, USD/INR at 46.31

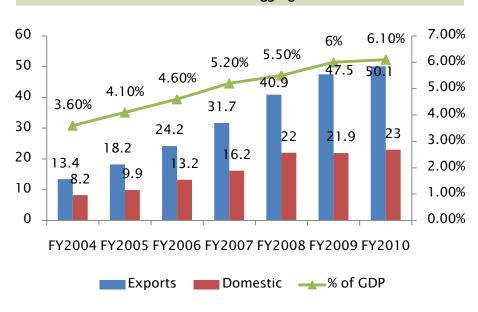


### **Overall Market Opportunity**

### Indian IT Industry Today



#### Indian IT-BPO Sector<sup>1</sup>: Revenue Aggregate and Share of GDP

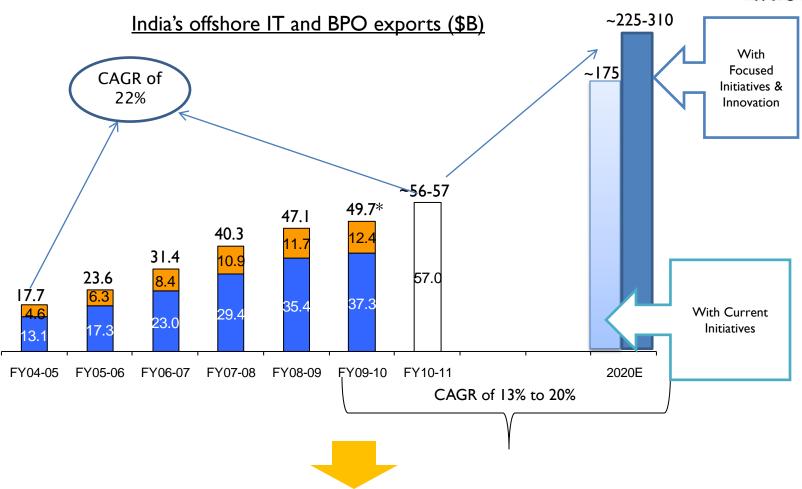


- Indian IT Industry \$60 Bn; exports at ~\$ 50
   Bn up from \$150 Mn in 1990
- India => Most preferred offshore destination
- Innovation and scale
- Expansion into new markets
- MNCs integral part of the industry
- Focus on cost efficiencies and customer value

(Source: NASSCOM)

# India Off-shoring market is expected to grow at a CAGR of ~13-20% through 2020





### Long Term Fundamentals of the India Off-shoring story remain intact

Source: NASSCOM McKinsey 2020 Perspectives; Indian IT Software and Services – FY10, Performance and Future Trends, Feb 2010

<sup>\*</sup> Expected numbers for FY09/10



### **Our Differentiation Today**

### What differentiates Wipro today?



- Broad based portfolio across Verticals, Geographies, Service Lines and Customers
- Strong (\$1B) and Established (20+ years) presence in some of the key growth markets – India & Middle East
- 3 A complete, integrated portfolio of services
- 4 Leadership in R&D worlds largest independent 3<sup>rd</sup> party R&D shop

### Strength of a broad based portfolio

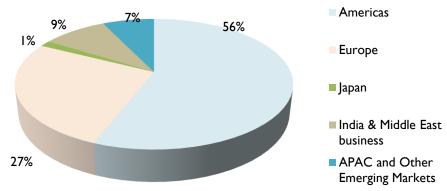


### Revenue contribution of Top customers for Q2'10-11

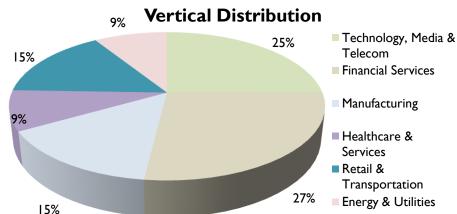
Customer Concentration (% of revenue)				
Top customer	2.9%			
Top 5	10.7%			
Top 10	19.2%			

- New customer contributing around 1.0%
- 425 customers with \$1 million revenue on trailing 12 month basis, 20 customers greater than \$50 million



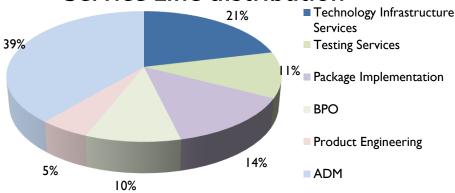


- Americas contributes less than 60%
- Strong presence in Emerging markets
  - Balance to align "Global spend and Growth in spend"



Diversified Vertical portfolio, with no vertical contributing more than 30%

#### **Service Line distribution**



- Differentiated Service lines contributing over 60% of Rev
- Total integrated consulting revenues constitute >2.9% of Revenue

## India & Middle East – A comprehensive IT Services Portfolio

WIPRO Applying Thought

- I. Revenue upwards of a billion dollars
- Leadership position in India, pioneer in Middle East
- 3. Best of breed partnerships
- Transformational customer engagements Some of the largest deals won by Wipro like Aircel, ESIC, Telenor, Lavasa, DIAL etc.
- 5. Incubator of global service lines
- 6. Leaders in Systems Integration

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Process, IT Governance, e-Governance, Security, Strategic Cost Reduction

Business Solutions Package Application, Business Intelligence, Application Dev & Management

Professional Services

System Integration, Infrastructure Management, Application Support

Infrastructure Products

Platforms, Networking, Storage, Enterprise Management & Security

Total
Outsourcing

IT, Process Strategy Formulation and Alignment to Business

### Strategic Partnerships















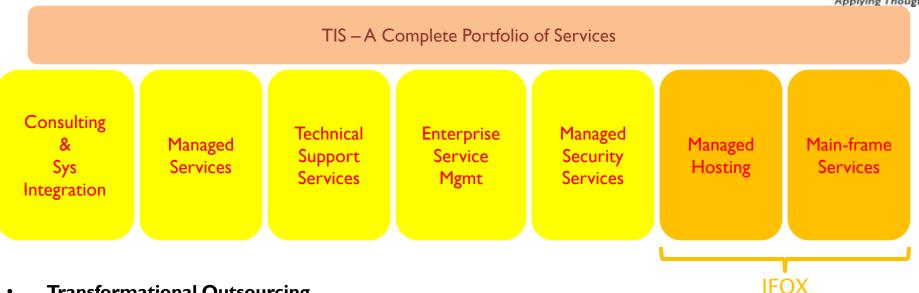






### Global TOS – A complete, integrated portfolio of services





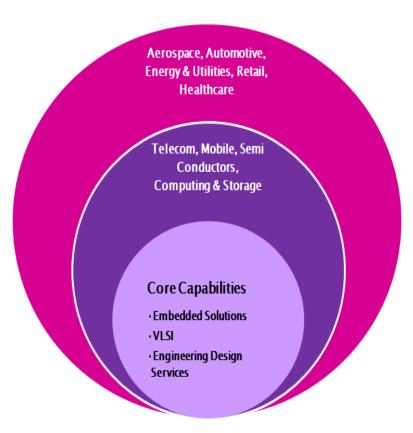
- **Transformational Outsourcing** 
  - Changing the IT landscape of our customers through Transformation Consulting & SI Services, across Platforms/Storage/Networks
- A superior value proposition for Global IT Outsourcing Deals
  - Leveraging on Infocrossing's world class Data Center Services capabilities to address Global IT Outsourcing deals involving management of customer's strategic IT assets
  - Augmentation of Managed Services portfolio through addition of high end Managed Mainframe Services
- Transformation from Remote Infrastructure Management to IT Infrastructure Outsourcing
  - Robust onshore front-end to address IT Outsourcing as opposed to only Remote Management

### Leadership in R&D



### Leadership in R&D business

- 15000+ talent pool engaged in R&D Services
- Largest player based on headcount
- World's largest independent team of Hardware Design Engineers of 1,900
- Leaders in Telecom OEM
- Addressing new segments through this differentiated capability with lot of traction in Aerospace, Defense, Automotive, Healthcare, Retail and Energy & Utilities
- Electronics is becoming a big proportion of manufacturing and design spend of customers
   Untapped opportunity. Able to address this spend through our PES capabilities





# Strategy to remain differentiated tomorrow

# Our Strategy is aligned to the needs of the 21st century corporation



### Expectations of the 21st Century Corporation



Transformation Partner

#### One Who

- Enables business outcomes rather than offering services for hire
- Commits to Skin in the game
  - Risk & Reward Models
- Proactively invests in customer benefits
- Innovates continuously for sustainable benefits

#### Wipro Strategy



Building SI & Transformational Capability

#### Enabled by

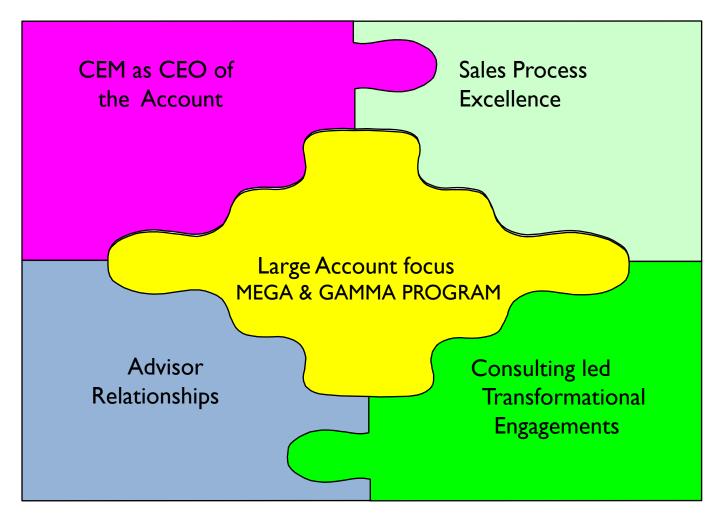
- (I) Client Engagement Program
- 2. Domains and Solutions
- 3 Technology Investments
- 4. Full Stack and Cloud
- 5 Growth Engines
- 6 Operational Excellence

Providing transformational outcomes to customers



### Structured and focused client engagement program







### Domains and Solutions



Building Domain Competency

- Business Advisory Groups in SBUs
- Domain flavors for Service Lines

Solutions and Stacks

- Continue strong focus on Package Apps
- Vertical/Horizontal Specific Productized Solutions
- E.g. Sustainable Manufacturing, Telecom Stacks, Smart Metering,

#### DRIVING DOMAIN CENTRICITY



### Technology Investments



Cloud Environments	Transforming enterprise applications & infrastructure to operate in hybrid cloud
Collaboration	Deliver business process efficiency & enhanced user experience for global enterprises
Green Technologies	Achieve sustainability goals of enterprises using a combination of IT and non-IT
Mobility Force	Extend enterprise & consumer applications & manage multiple devices for mobile work
Social Computing Strategy	Leverage collective intelligence of communities for Enterprise products & services
Information Management	Manage Information in Hybrid environments & apply multimedia analytics for business insight
Security	Physical & Information Security in a globalized business environment







#### Strategy

#### STACK

 Best of breed System Integration (SI) services approach

#### **CLOUD**

- Cloud Strategy of Wipro as 'originator' & enabler
- End-to-end for private clouds
- Consulting and SI for public clouds

#### **Initiative**

- Create complete stacks with vendors – Wipro to own process and provide services around stack
- Leverage Mega alliances (Cisco, Microsoft, EMC, SAP, Oracle) – to create and address opportunities around SI for Private Cloud
- Drive Vertical specific Solutions
- Dedicated Central Team working to commercialize opportunities in Cloud (across Verticals and Service Lines)

### Growth Engine



• Incubate high growth • Public Sector/Govt in US. geographies like China, Latin Europe(UK) & APAC. America, Africas • Leverage India experience New Government/ Geographies **Public Sector** Inorganic Growth Horizon Strategy **Initiatives** Focused initiatives with dedicated Continue to invest in investments that will yield benefits 'string of pearls' in 2-3 yrs acquisition strategy. Identified areas include Solution creation, White spaces, SI competencies, Product led services

etc



### Operational Excellence



- Alternative Commercial Models
- Differentiated Service Offerings – Business **Platforms**
- IP/ Frameworks/ Solutions
- Flex Delivery

Non Linearity

- Flex Delivery
- Lifecycle Accelerators
- IP/ Frameworks/ Solutions

Employee Capability

Globalization

Differentiated

Delivery

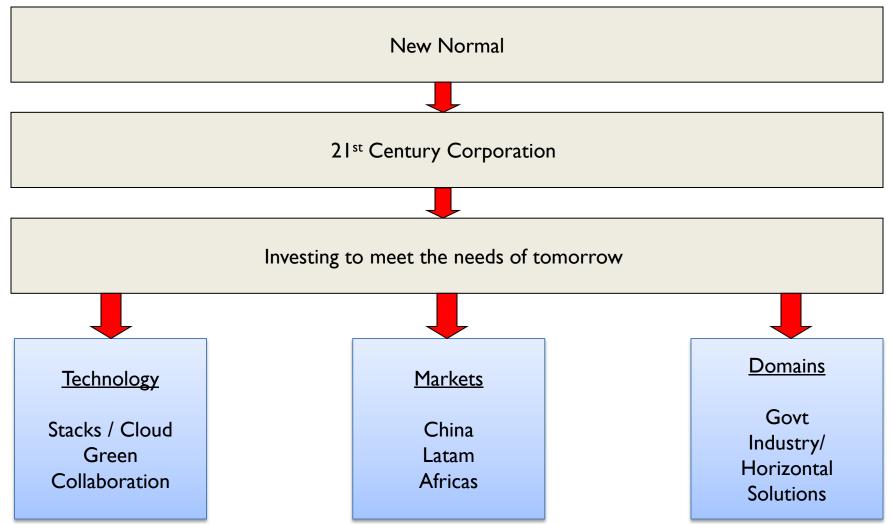
**Paradigms** 

- Strategic Delivery Centers
- Best in Class Global Leadership
- Workforce Localization
- Strengthening Global Presence

- Unified Competency Framework
- Virtual Delivery Model.
- Optimal People supply chain
- Work force transformation

### In Summary







# Full Year Highlights and Key Highlights of Other Businesses

### Highlights for the year ended March 31, 2010



#### **Revenue Highlights**

- Wipro Limited Revenue grew by 6% YoY to Rs. 271Bn
- Constant currency IT Services Revenue was \$4,399 Mn, YoY growth of 1.8%. IT Services Reported Revenue at \$4,390Mn, a YoY growth of 1.6%.

#### **Operational Highlights**

- Profit After Tax was at Rs. 45.93 billion, a growth of 19% YoY
- EPS at Rs. 31.52, a growth of 18% yoy
- IT Services EBIT grew 18% YoY, with Margins expanding to 23.4%, a 243bps increase YoY

#### **Profitability**

- Free Cash Flow generation of Rs. 38 billion during the year, a YoY increase of 95%
- Gross cash balance was Rs. 106 billion (\$2.4 billion), while Net Cash stood at Rs. 44 billion (~\$1 billion)
- IT Services and Products business Return on Capital Employed at 39%

## Highlights – Other Businesses for the Quarter Ended September 30, 2010



#### Wipro Consumer Care and Lighting (WCCL)

- Consumer Care and Lighting business recorded Revenues of Rs. 6.65 billion, an increase of 20% YoY and PBIT of Rs. 831 million, an increase of 13% YoY
- International business has done well with Enchanteur, Safi and Romano having grown well
- Santoor remains the No.1 brand in AP and Karnataka in Toiler Soap category

#### Wipro Infrastructure Engineering (WIN)

- We are the worlds largest third party Hydraulics player.
- Seeing increased demand in India market with volumes at near peak levels
- Seeing a better than expected recovery in Europe

#### **Eco-energy:**

- Continue to drive Energy Managed Services
- Confidence in our business model has increased significantly, validated by the market & our wins

### Key Financial Ratios



Ratios								
	Mar-10	Mar-09	Mar-08	Mar-07	Mar-06			
Financial Performance - Growth(%)								
Revenue	6	28	33	41	30			
Profit Before Interest and Tax	18	25	16	35	24			
Profit After Tax	19	19	12	42	27			
Financial Position								
Cash and Investments to Capital Employed	43	36	34	53	58			
Current Ratio	2.13	1.72	2.12	1.66	1.44			
Days Sales Outstanding (in days)	66	67	64	60	62			
Returns - (%)								
Return on Capital Employed	24	25	27	36	37			
Return on Average Networth	29	31	36	35	36			
Return on Invested Capital	37	37	45	80	84			
Operating Cashflow to PBIT	98	82	66	92	87			
Per Share - Rs.								
Book Value	124	93	80	66	46			
Dividend Per Share	6	4	6	6	5			
PE Ratio	22*	15	22	27	38			
Market Cap in Rs. Billion	1,102*	600	773	816	798			
*Based on closing price in NSE as on Sep ,2010								



### **Thank You**