

## March 22, 2021

The Manager- Listing BSE Limited (BSE: 507685)

The Manager- Listing National Stock Exchange of India Limited, (NSE: WIPRO)

The Market Operations, NYSE: New York (NYSE: WIT)

Dear Sir/Madam,

**Sub: Press Release** 

Please find attached herewith copy of the Press Release which is being released today.

For Wipro Limited

Manderaman

**G** Kothandaraman

**General Manager- Finance** 



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# Wipro ranked a top service provider in Whitelane Research & Quint 2021 IT Outsourcing Study - Netherlands

The company ranked third in Customer Satisfaction category

Amsterdam, Netherlands and Bangalore, India – March 22, 2021: Wipro Limited (NYSE: WIT, BSE: 507685, NSE: WIPRO), a leading global information technology, consulting and business process services company, today announced that it has been ranked as one of the top service providers in Whitelane Research & Quint 2021 IT Outsourcing Study – Netherlands. Wipro ranked third in the overall Customer Satisfaction category with a satisfaction score of 78%.

Whitelane Research is an independent company that focuses on IT outsourcing throughout Europe. The study evaluated over 200 participants from top IT spending organisations, 28 IT and cloud services providers, over 400 IT sourcing relationships, and more than 400 cloud sourcing relationships in the Netherlands.

To secure the top rank in the report, service providers were required to have at least eight client evaluations for general satisfaction. They were assessed across nine different key performance indicators (KPIs): Service Delivery Quality, Cloud Capability, Account Management, Pro-activity, Price Level, Contractual Flexibility, Transformation Quality, Innovation and Business Understanding. Wipro was also ranked among the top three service providers on Application Development, Maintenance, Testing & SaaS with a customer satisfaction score of 78%.

Sarat Chand, Country Head and Managing Director, Benelux - Wipro Limited said, "We are honoured to receive positive feedback from our customers in the Netherlands. This recognition reaffirms Wipro's capabilities in IT and consistency in delivering seamless experience to our customers in the region. IT industry's growth trajectory in the Netherlands has been accelerated by remote working conditions. To help businesses optimize this opportunity, we will invest in right tools and technology that will enable operational excellence, innovation and enhance customer experience in the region. Our local operating model places our customers at the centre of everything we do. Congratulations to our customers, Wipro teams, and our partners."

Jef Loos, Head of Sourcing, Whitelane Research said, "Wipro is ranked number #3 in the Netherlands in our extensive Customer Satisfaction survey this year. Wipro has made a significant progress on customer satisfaction this year, which demonstrates its commitment to customers, and capabilities in the Netherlands."

## **About Wipro Limited**

Wipro Limited (NYSE: WIT, BSE: 507685, NSE: WIPRO) is a leading global information technology, consulting and business process services company. We harness the power of cognitive computing, hyper-automation, robotics, cloud, analytics and emerging technologies to help our clients adapt to the digital world and make them successful. A company recognized globally for its comprehensive portfolio of services, strong commitment to sustainability and good

corporate citizenship, we have over 190,000 dedicated employees serving clients across six continents. Together, we discover ideas and connect the dots to build a better and a bold new future.

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#### **Forward-looking and Cautionary Statements**

The forward-looking statements contained herein represent Wipro's beliefs regarding future events, many of which are by their nature, inherently uncertain and outside Wipro's control. Such statements include, but are not limited to, statements regarding Wipro's growth prospects, its future financial operating results, and its plans, expectations and intentions. Wipro cautions readers that the forward-looking statements contained herein are subject to risks and uncertainties that could cause actual results to differ materially from the results anticipated by such statements. Such risks and uncertainties include, but are not limited to, risks and uncertainties regarding fluctuations in our earnings, revenue and profits, our ability to generate and manage growth, complete proposed corporate actions, intense competition in IT services, our ability to maintain our cost advantage, wage increases in India, our ability to attract and retain highly skilled professionals, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, the success of the companies in which we make strategic investments, withdrawal of fiscal governmental incentives, political instability, war, legal restrictions on raising capital or acquiring companies outside India. unauthorized use of our intellectual property and general economic conditions affecting our business and industry. The conditions caused by the COVID-19 pandemic could decrease technology spending, adversely affect demand for our products, affect the rate of customer spending and could adversely affect our customers' ability or willingness to purchase our offerings, delay prospective customers' purchasing decisions, adversely impact our ability to provide on-site consulting services and our inability to deliver our customers or delay the provisioning of our offerings, all of which could adversely affect our future sales, operating results and overall financial performance. Our operations may also be negatively affected by a range of external factors related to the COVID-19 pandemic that are not within our control.

Additional risks that could affect our future operating results are more fully described in our filings with the United States Securities and Exchange Commission, including, but not limited to, Annual Reports on Form 20-F. These filings are available at <a href="www.sec.gov">www.sec.gov</a>. We may, from time to time, make additional written and oral forward-looking statements, including statements contained in the company's filings with the Securities and Exchange Commission and our reports to shareholders. We do not undertake to update any forward-looking statement that may be made from time to time by us or on our behalf.