



Wipro Limited



Analyst / Investor Meet 2008
June 4, 2008
NSE

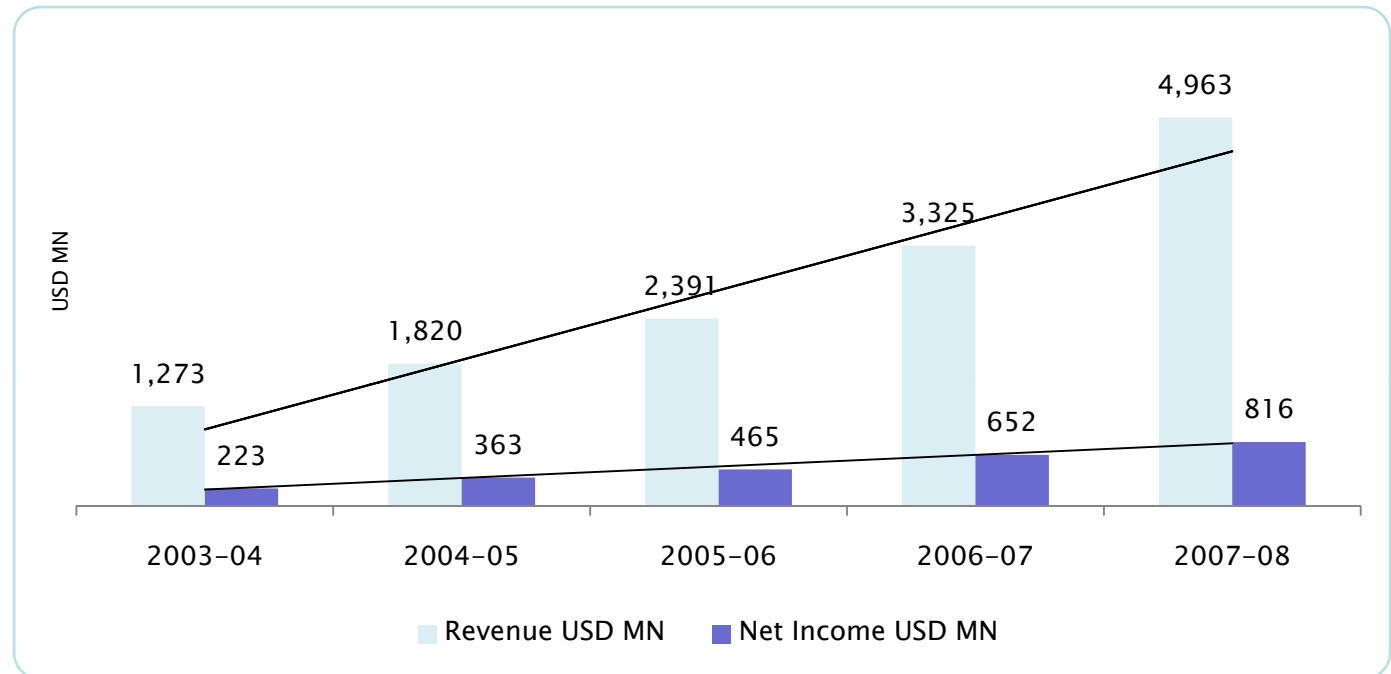
Safe Harbor



This presentation may contain certain “forward looking” statements, which involve a number of risks, uncertainties and other factors that could cause actual results to differ materially from those that may be projected by these forward looking statements. These uncertainties have been detailed in the reports filed by Wipro with the Securities and Exchange Commission and these filings are available at www.sec.gov. This presentation also contains references to findings of various reports available in the public domain. Wipro makes no representation as to their accuracy or that the company subscribes to those findings.

Overview of Wipro Corporation Performance

1. Revenue for the corporation at \$4.9 billion for 2007-08
2. Total Employees ~100,000
3. Total IT business touches \$4.3 billion
4. Consumer Care and Lighting business achieves \$378 million
5. Wipro - Infrastructure Globally No 1 in Hydraulic Cylinder Business

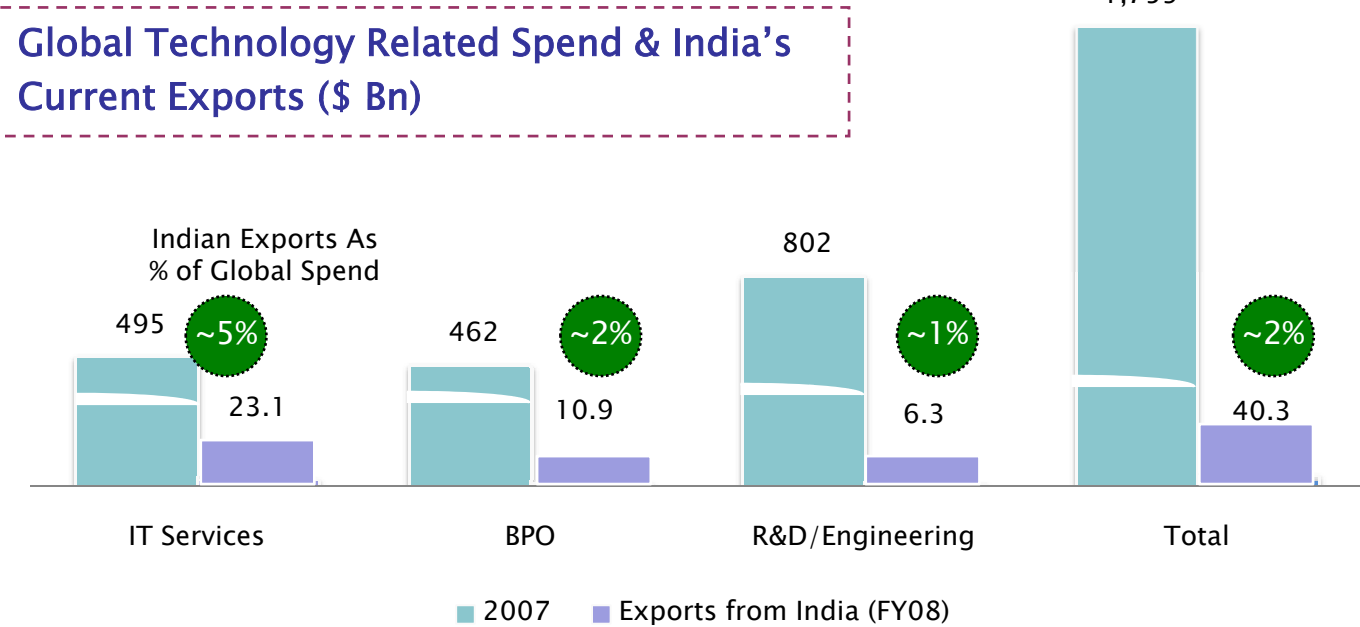


- Wipro Corporation revenue at Rs.200 billion for 2007-08
- 5 year CAGR of Revenue 36% and Net Income of 34%
- IT business contributes 87% of Revenue and 92% of PBIT
- 85% of IT business is Services and 15% is Products

*All numbers are IGAAP Financial numbers translated into USD on the basis of realized exchange rate

Offshore Still Small Part of Overall Spend

- Despite the growth India has seen in Global IT Services market, it is still a very small proportion (~2%) of global spend



Source: Nasscom Review, 2008

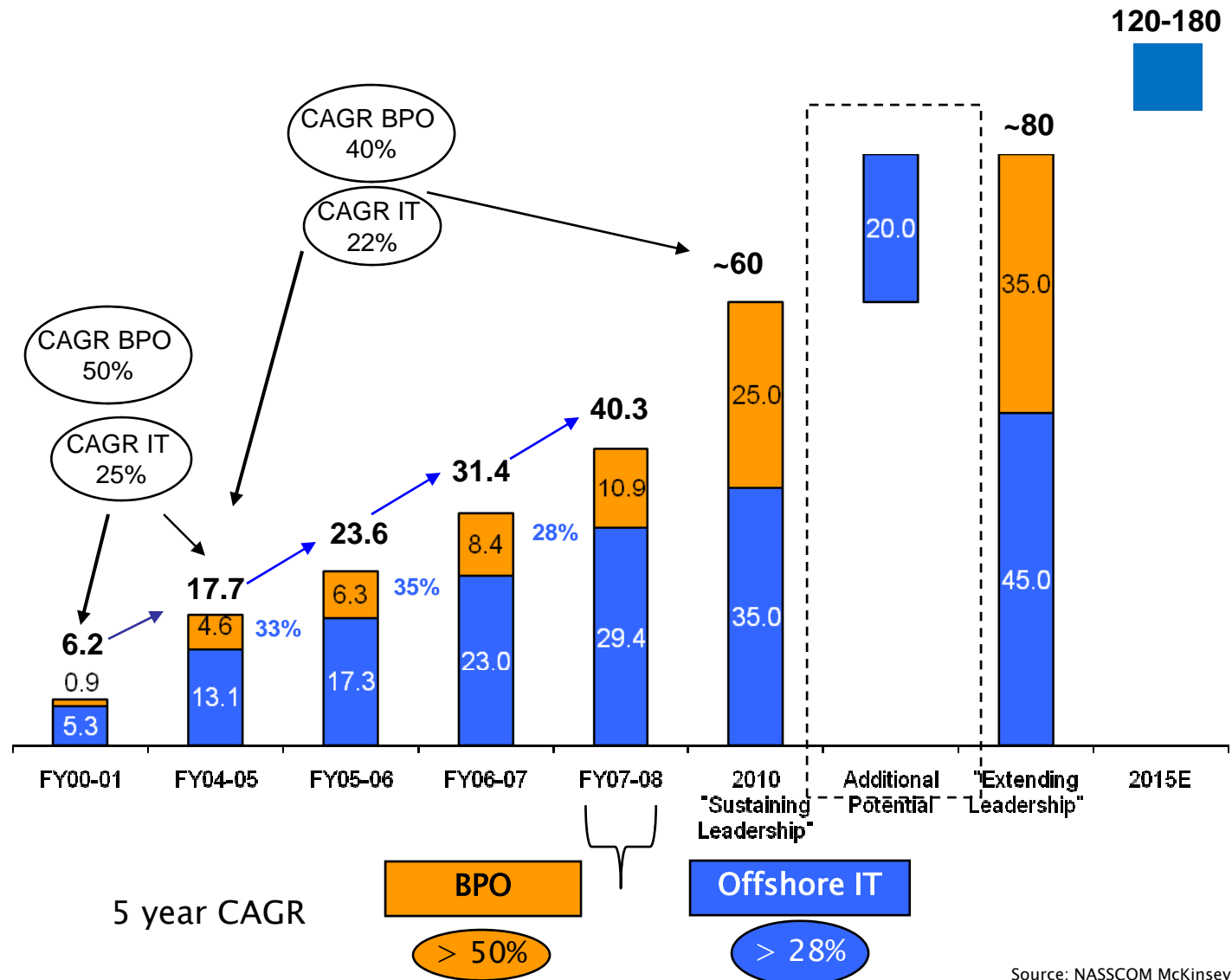
Relative Growth Rates Demonstrate This –
 Global IT Spend Growth Rate **~5%** (CY 2007); Growth of Indian Exports **28%** (FY08)

*Scale adjusted for better readability

India Story becoming Stronger

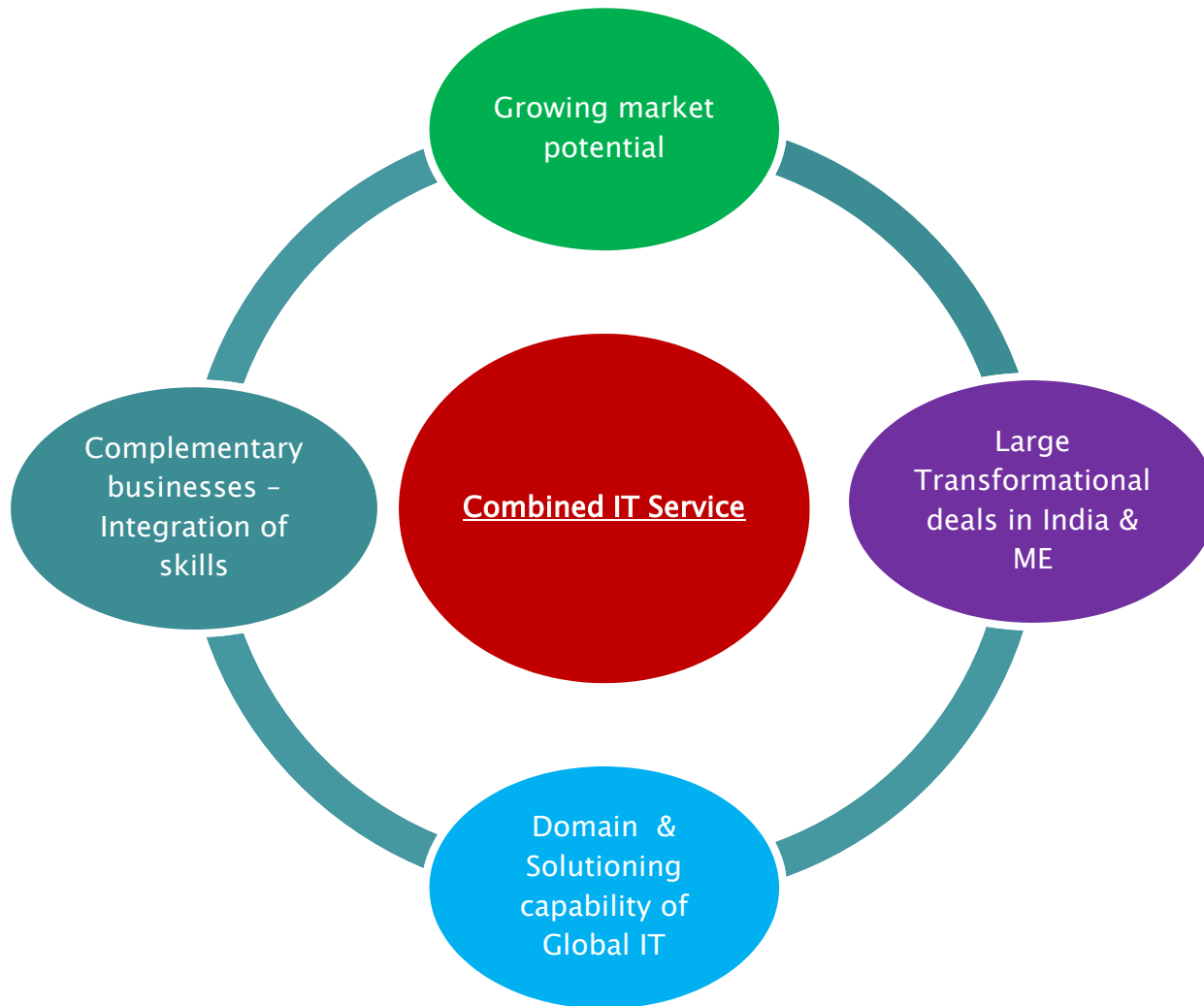
India's offshore IT and BPO exports, US \$ Bn.

1. Industry continues strong momentum - grew 28% in FY08
2. Well on its way to exceed its \$60 Bn target of 2010
3. IT-BPO exports could reach a size of \$120-180 Bn by 2015 ; CAGR of 15-21% from FY07-08



Source: NASSCOM McKinsey report

Combined Services Business & New Vertical Structure



Revised Vertical Structure

- Manufacturing & Healthcare
- Energy & Utilities
- Retail, Transportation & Services
- Finance Solutions
 - Banking
 - Capital Markets
 - Insurance
- Technology, Media and Telecom
 - Technology
 - Media & Communications Service Provider
 - Telecom Infrastructure Vertical

Ability to leverage domain competency of Global IT & deep rooted customer relationships in WI

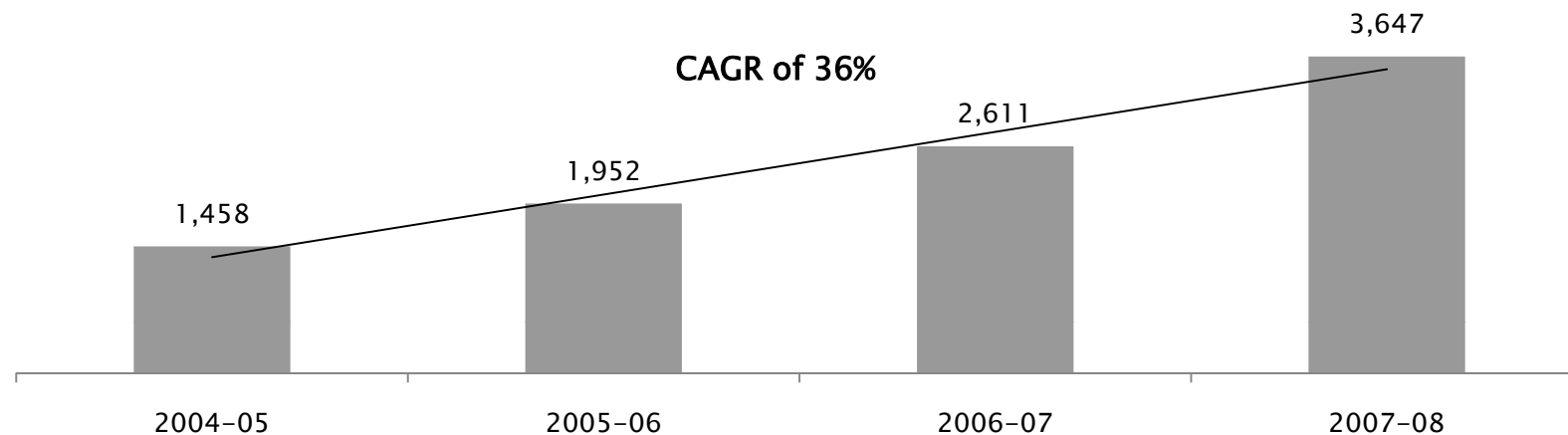
Revised Segment

Segment	2007-08		
	Revenue	EBIT	EBIT %
IT Services	3,647	777	21.3%
Products	656	31	4.8%
IT Services + Products	4,303	809	18.8%
WCCLG	378	47	12.5%
Others	282	19	6.8%
Wipro Corporation	4,963	875	17.6%

- Combined IT Services margin at 21.3%

Performance of Combined IT Services

Combined IT Services USD Mn



Our Combined IT Products and Services business at \$4.3 billion in 2007-08

Partner to industry leaders

- 743 active global clients as on 31 March 2008
- 184 Global 500/Fortune 1,000 clients

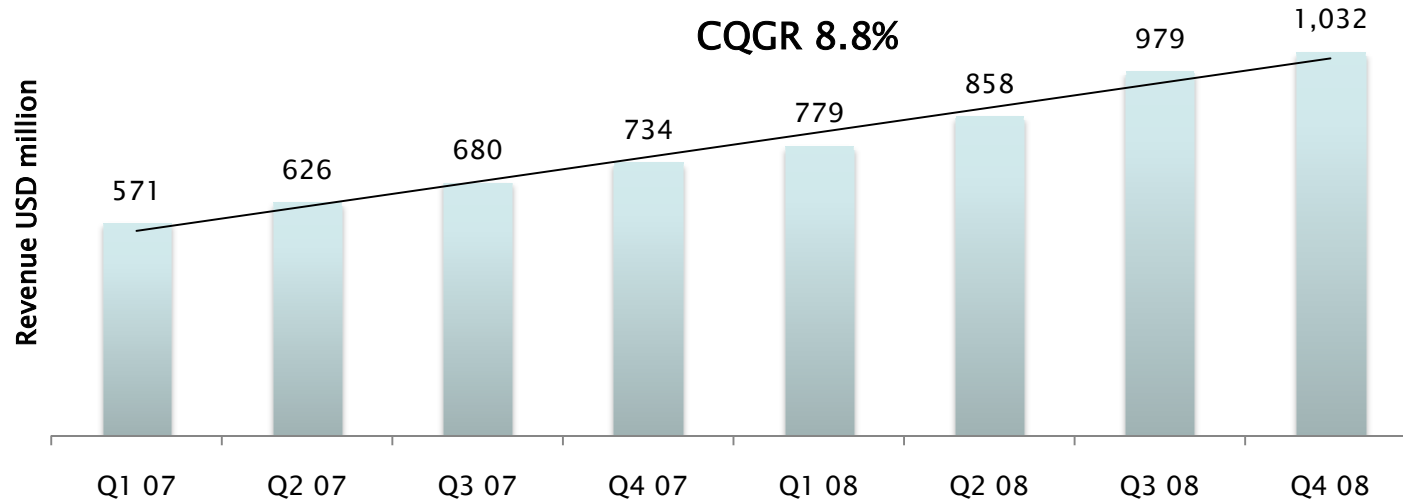
Global footprint

- Listed on NYSE
- 54 countries
- ~14,500 employees Onsite across geos
- 25 near-shore Development Centers

Diverse talent pool

- Over 91,000 employees
- 56 nationalities
- One of the most preferred employers for the top class talent (Survey by Hewitt Associates, Fortune Magazine, and The RBL Group, 2007)

Revenue Trend of Combined IT Services business

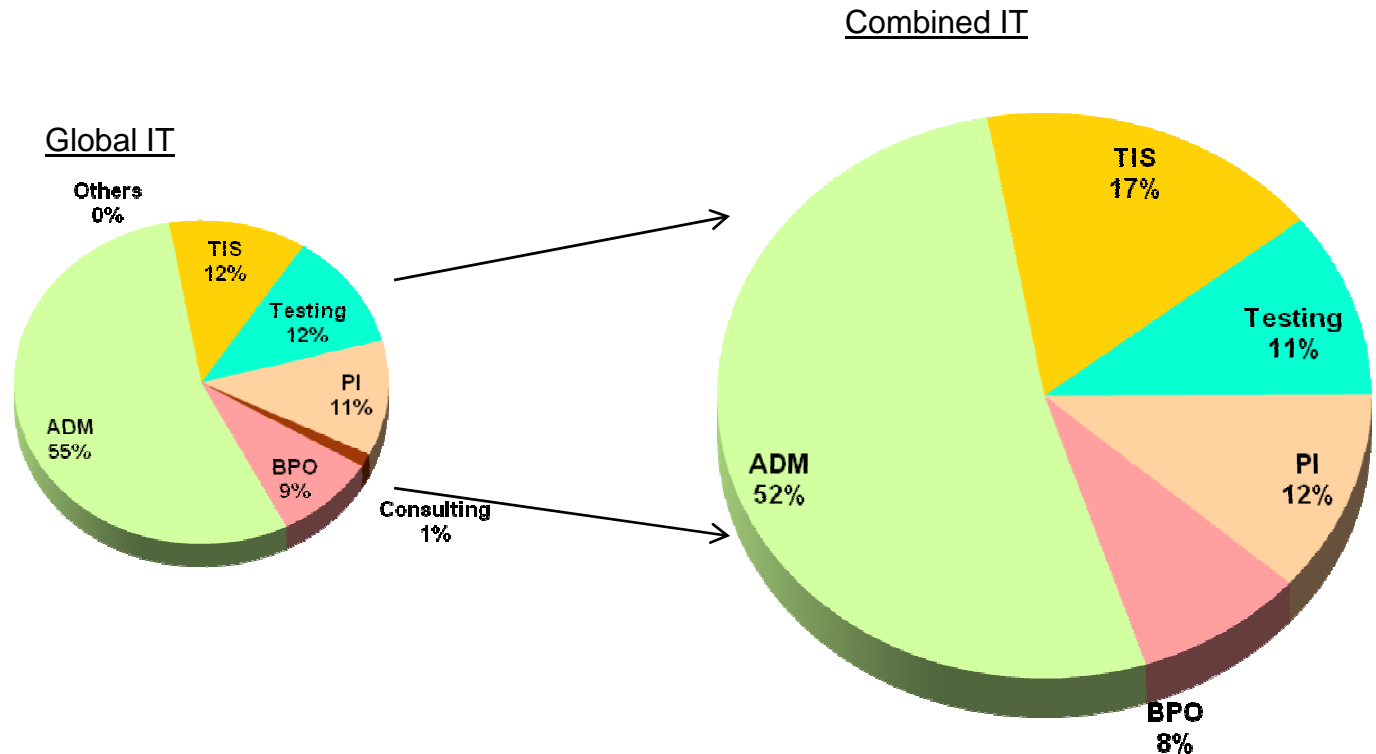


- Combined Services Revenue crosses \$1 billion a quarter
- Revenue trend has shown consistent growth

Revenue Mix

Service line distribution for 2007-08

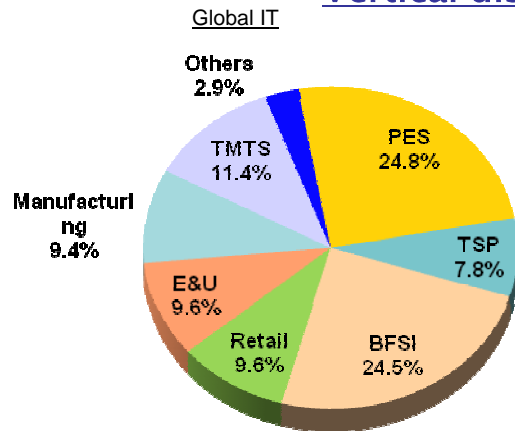
1. Strong newer Service line presence in India and Middle East services market
2. Newer Service lines contributes to 50% of Total Services business



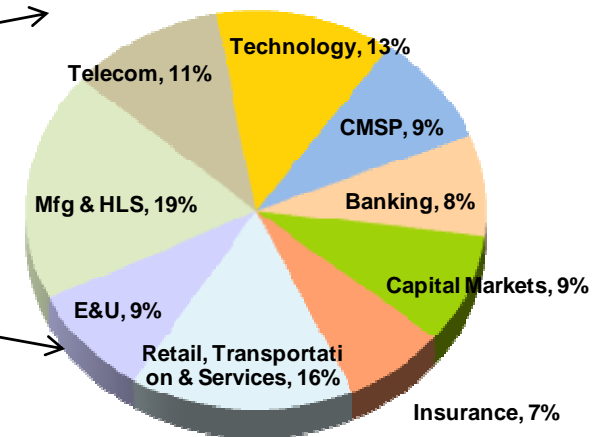
Total integrated consulting revenues including those embedded in the verticals constitute 2% of Global IT Services revenue. ADM excluding consulting is 50%
Package implementation business including EAI constitutes 13%

Revenue Mix

Vertical distribution for 2007-08



Combined IT

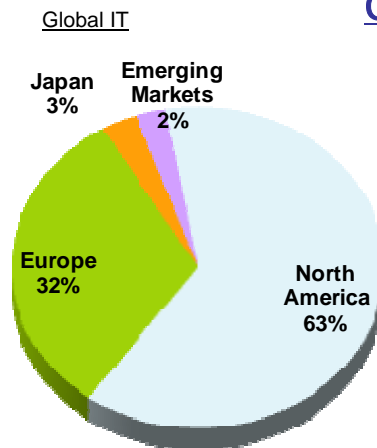


CMSP refers to Communications, Media & Services Provider

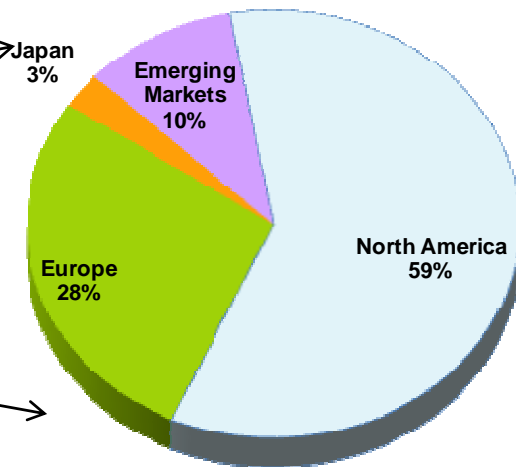
- India & Middle East markets gives us a stronger presence in the Manufacturing and Retail, Transportation & Services space

- India / Middle East and ROW business constitutes 10% of total services business

Geo distribution for 2007-08



Combined IT

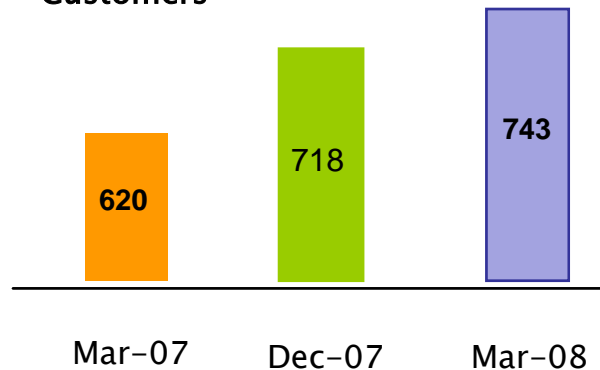


Contribution of US for total IT business (products + services) is 50%

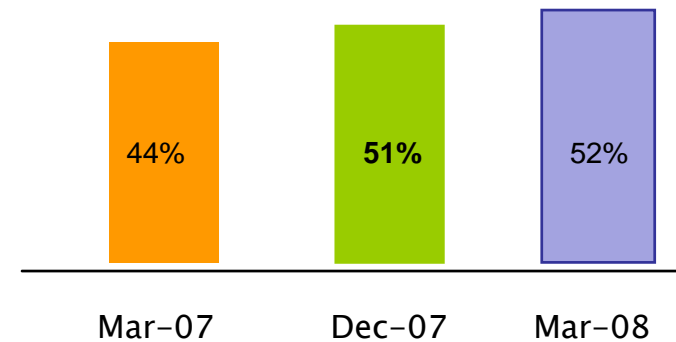
Platform for Sustainable Growth

1. Continued addition of new clients and growth of million dollar clients
2. 14 Clients >\$50 Mn Revenue run-rate in Q4
3. Robustness in volume-growth also translating in improved pricing prospects

No. of Active Global IT Customers*

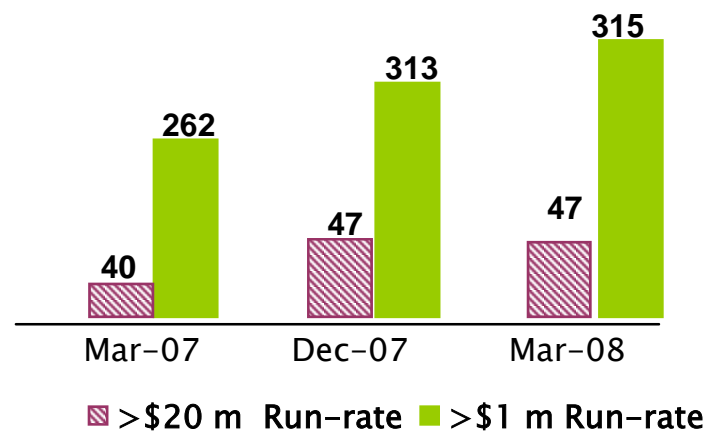


% Revenues from New Service Lines

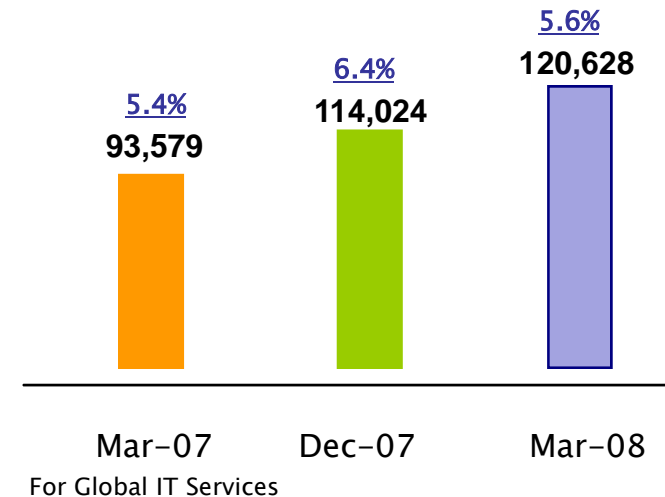


Dec 07 and Mar 08 includes Combined IT Services
Includes consulting

Million dollar Revenue Customers Global IT*



Volume Growth% (Person-months Billed) *



For Global IT Services

* Numbers exclude Infocrossing

Leadership in Non IT Business

Wipro Consumer Care and Lighting (WCCL)

- Wipro Consumer Care and Lighting (including Unza) recorded Revenues of \$378 million in 2007–08, a growth of 128% YoY and PBIT of \$47 million, a growth of 87% YoY. Organic growth for the year was 28%
- Unza continued to see good underlying value growth in Malaysia, Middle East, Indochina and Indonesia.
- Enchanteur (an Unza Brand) has been launched in select cities in India.
- Our domestic business continued its robust revenue growth with our 9th consecutive quarter of 25%+ growth.
- SANTOOR is now No. 3 Brand in Toilet Soap category in India, in value terms.

Wipro Infrastructure Engineering (WIN)

- Globally No 1 in Hydraulic Cylinder Business.
- WIN Crosses mark of Rs 12,000 Mn revenue (\$298 million), YOY revenue growth for the year at 77% (organic growth of 36%).
- Continues to Maintain market share across segments.

Wipro Differentiators

1. Verticals

2. Service Lines

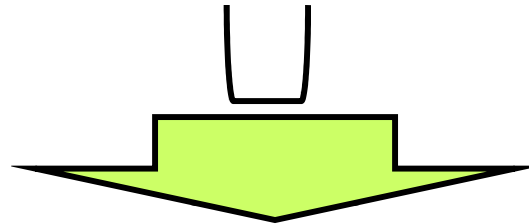
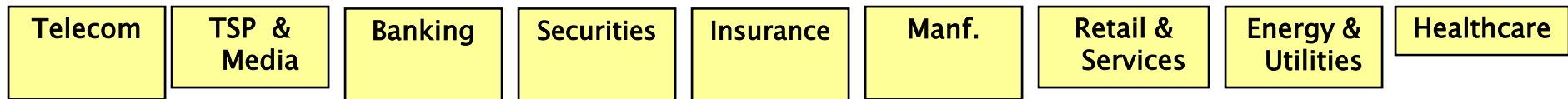
3. R&D

4. India & Middle East

5. Wipro Way

6. Acquisition

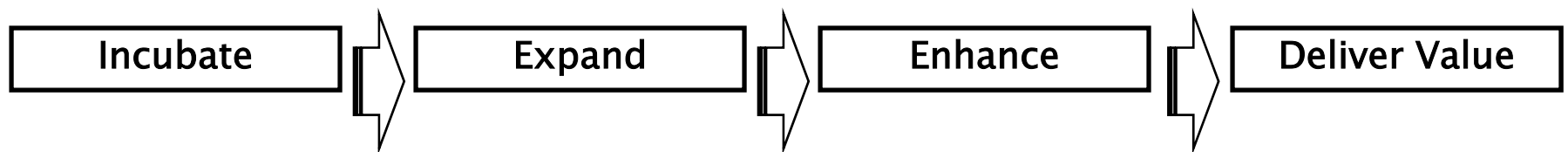
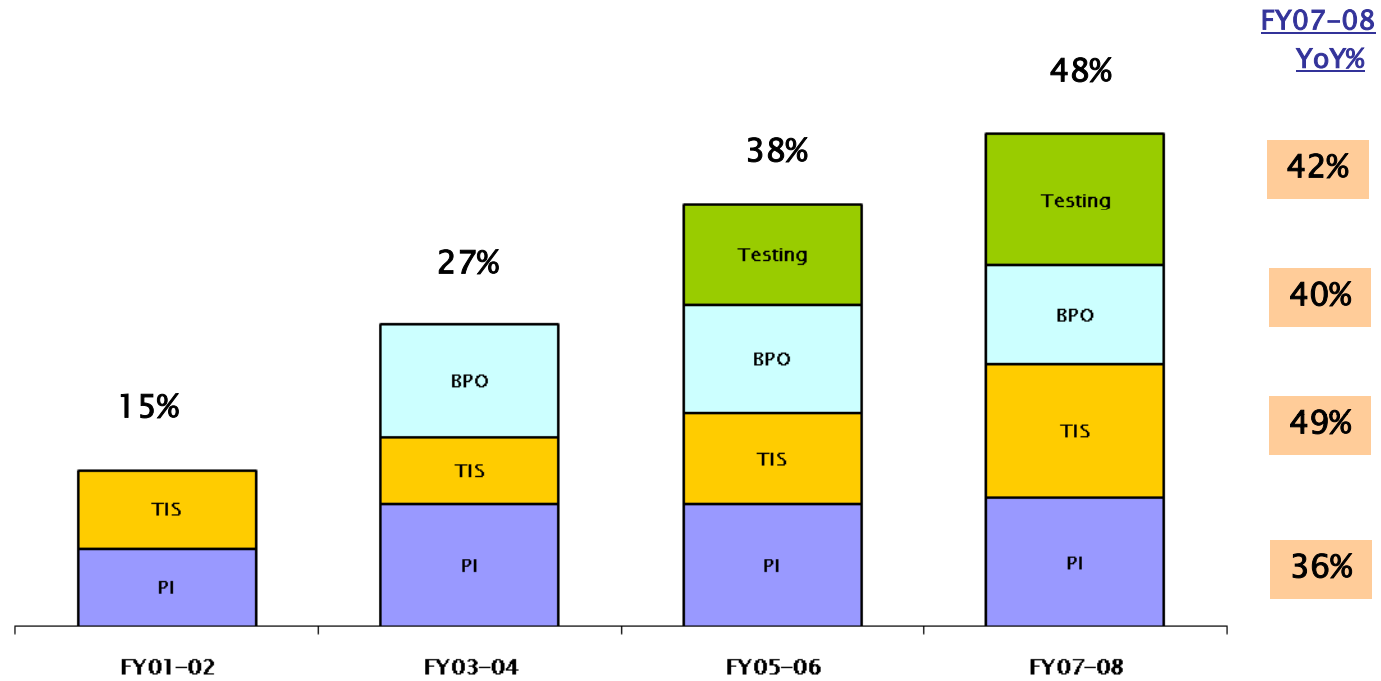
Verticals Addressed



Pioneered the Vertical framework in 1999
Strengthened domain competencies
Model designed to facilitate scalability
High growth and scale in all verticals

Enhancing Customer Centricity

Service Lines – Growth Drivers and Differentiators



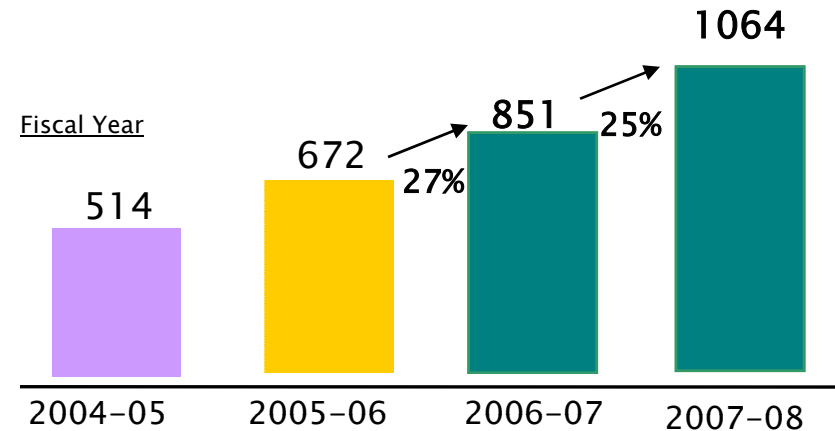
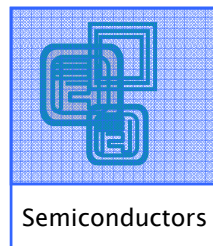
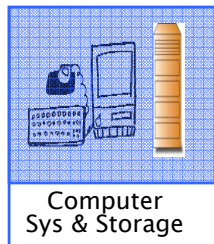
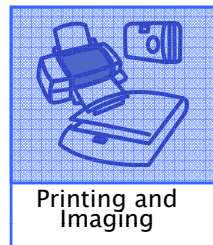
Delivering Comprehensive Solutions

Wipro Differentiators: 3. R&D Business

Leaders in R&D Business



Industry Verticals Addressed



- 18000+ talent pool engaged in R&D Services
- Largest player based on headcount
- World's largest independent team of Hardware Design Engineers of 2,200+
- Leaders in Telecom OEM
- Pioneers in the Embedded space

World's largest 3rd party R&D business

Wipro Differentiators: 4. India & Middle East
Wipro Infotech – Emerging Market Focus



1. Leadership position in India, pioneer in Middle East
2. Best of breed partnerships
3. Revenue of \$931 million ; 3-year CAGR of Revenue at 39% and EBIT at 44%
4. Transformational customer engagements
5. Incubator of global service lines

Consulting	Process, IT Governance, e-Governance, Security, Strategic Cost Reduction
Business Solutions	Package Application, Business Intelligence, Application Development & Management
Professional Services	System Integration, Infrastructure Management Services, Application Support
Infrastructure Products	Platforms, Networking, Storage, Enterprise Management & Security
Total Outsourcing	IT, Process Strategy Formulation and Alignment to Business



Comprehensive IT solutions portfolio

Wipro Differentiators: 5. Wipro Way Driving Innovation



- Understanding customer and his customers needs better
- Moving from doing what is contracted to being a partner in solution success
- Internal partnerships to create value for the customer
- Relationship building, Excellence in governance
- Partner of choice



- Well defined and efficient Work processes
- Seamless Execution
- Optimized and Effective roles
- Appropriate tools / methods for process improvements
- Culture of Experimentation

- Right skill at the Right place
- HR practices aligned to business needs
- Training and Education
- High Employee engagement
- Mission 10X

Wipro Differentiators: 6. Acquisition Acquisition Strategy



Enhancing domain and technology competence

Expanding Service Line portfolio

New geographies

Investment of \$1 billion+ towards strategic acquisitions

Enhancing growth and maximizing value

Business Transformation

IT Transformation

1. Global TOS

2. Global Programs

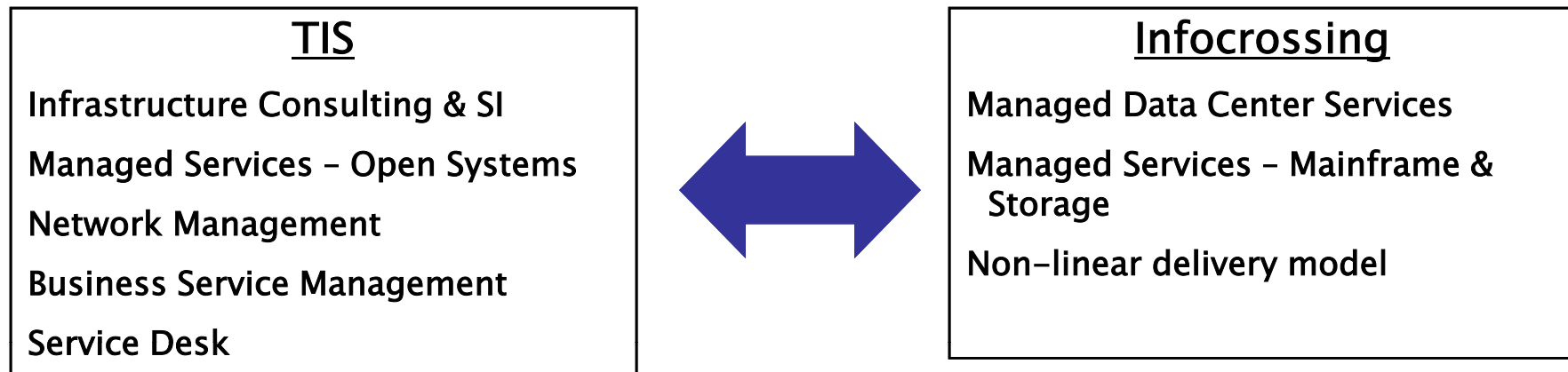
3. Best Shoring

4. Integrated Consulting

5. Mega Partnerships

6. Product Engg as a Service line

Shaping the Future: 1. Global TOS Total Portfolio of Services

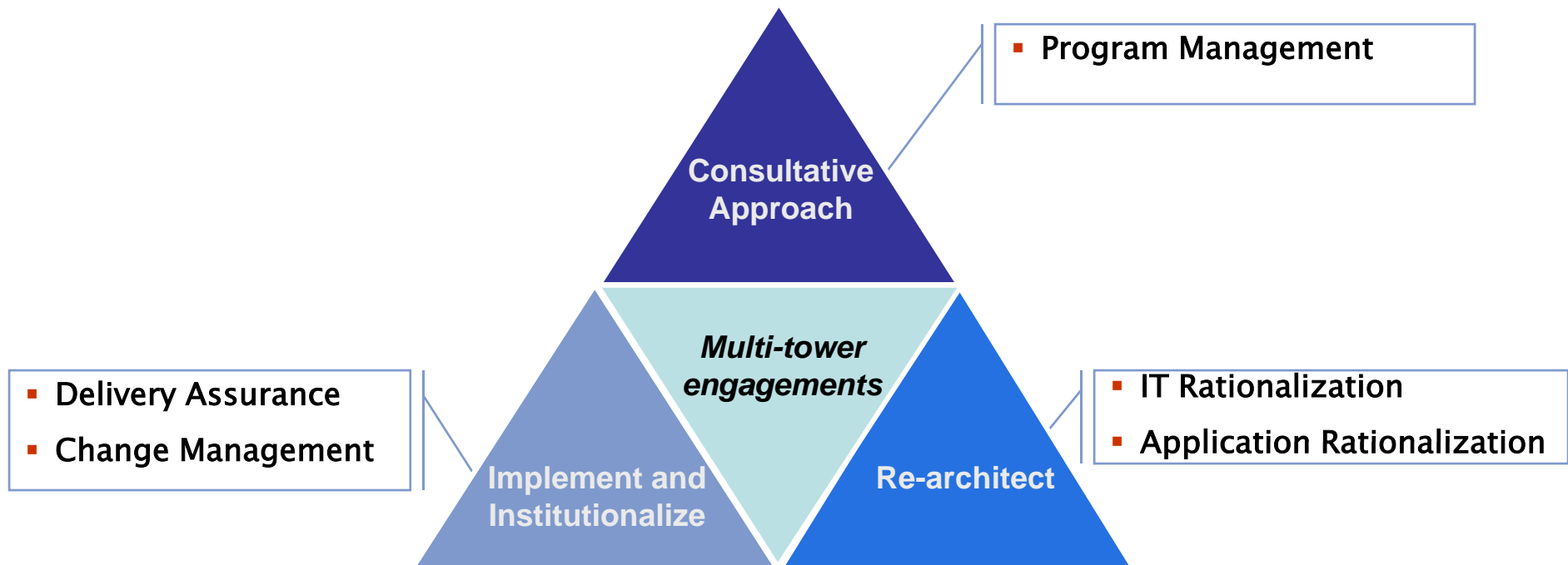


Unleashing the value of Infocrossing acquisition

- A superior value proposition for Global IT Outsourcing Deals
 - Leveraging on Infocrossing’s world class Data Center Services capabilities to address Global IT Outsourcing deals involving management of customer’s strategic IT assets
- Augmentation of Service Portfolio
 - Augmentation of Managed Services portfolio through addition of Mainframe services
- Transformation from Remote Infrastructure Management to IT Infrastructure Outsourcing
 - Robust onshore front-end to address IT Outsourcing as opposed to only Remote Management

Comprehensive Service Proposition for Global Total Outsourcing

Shaping the Future: 2. Global Programs
Global Programs – Transformational Outsourcing



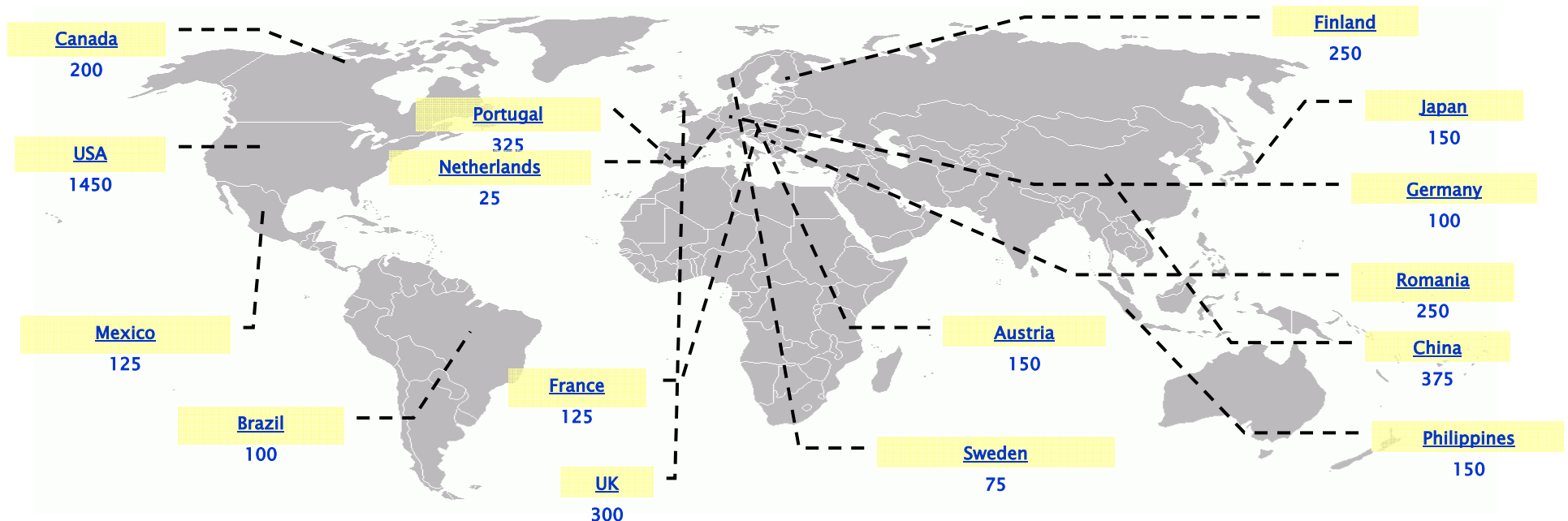
Refine solutions and increase focus on large, complex multi-tower engagements

Shaping the Future: 3. Best Shoring Redefining the Delivery Model

Approach to Optimize Delivery Locations

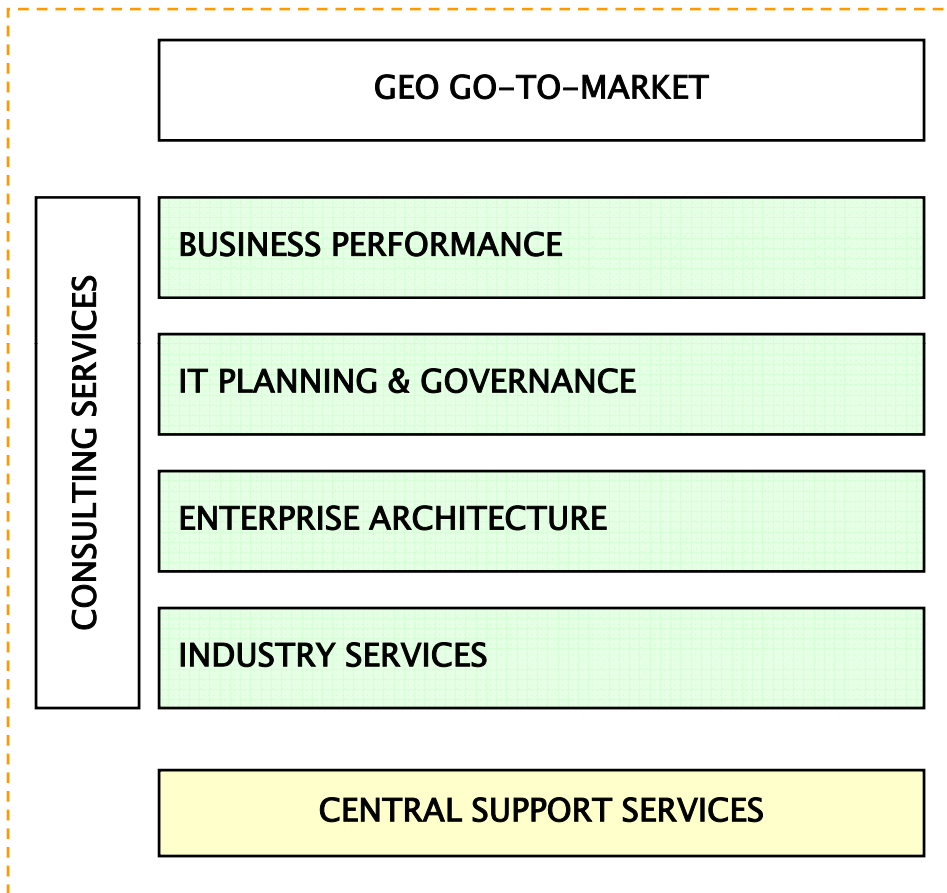
- Design ideal mix of onshore, offshore and best shore based on client’s business needs and value hierarchy.
- Provide integrated applications, BPO and ITO Service Delivery from Global Service Centers.
- Provide near-shore capabilities with specialized skills aligned with customers’ business needs from Regional Centers.

Global Delivery Footprint to Deliver Best Shoring



Leverage growing global presence

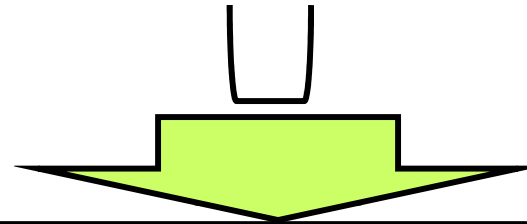
Shaping the Future: 4. Integrated Consulting Consulting as an Enabler



- Dedicated MEGA / GAMA account alignment
- Single services channel for Verticals/ Accounts/ Analysts
- Comprehensive market-aligned advisory services
- Single accountability for thought leadership
- Single support services group

Consulting aligned to accelerate growth

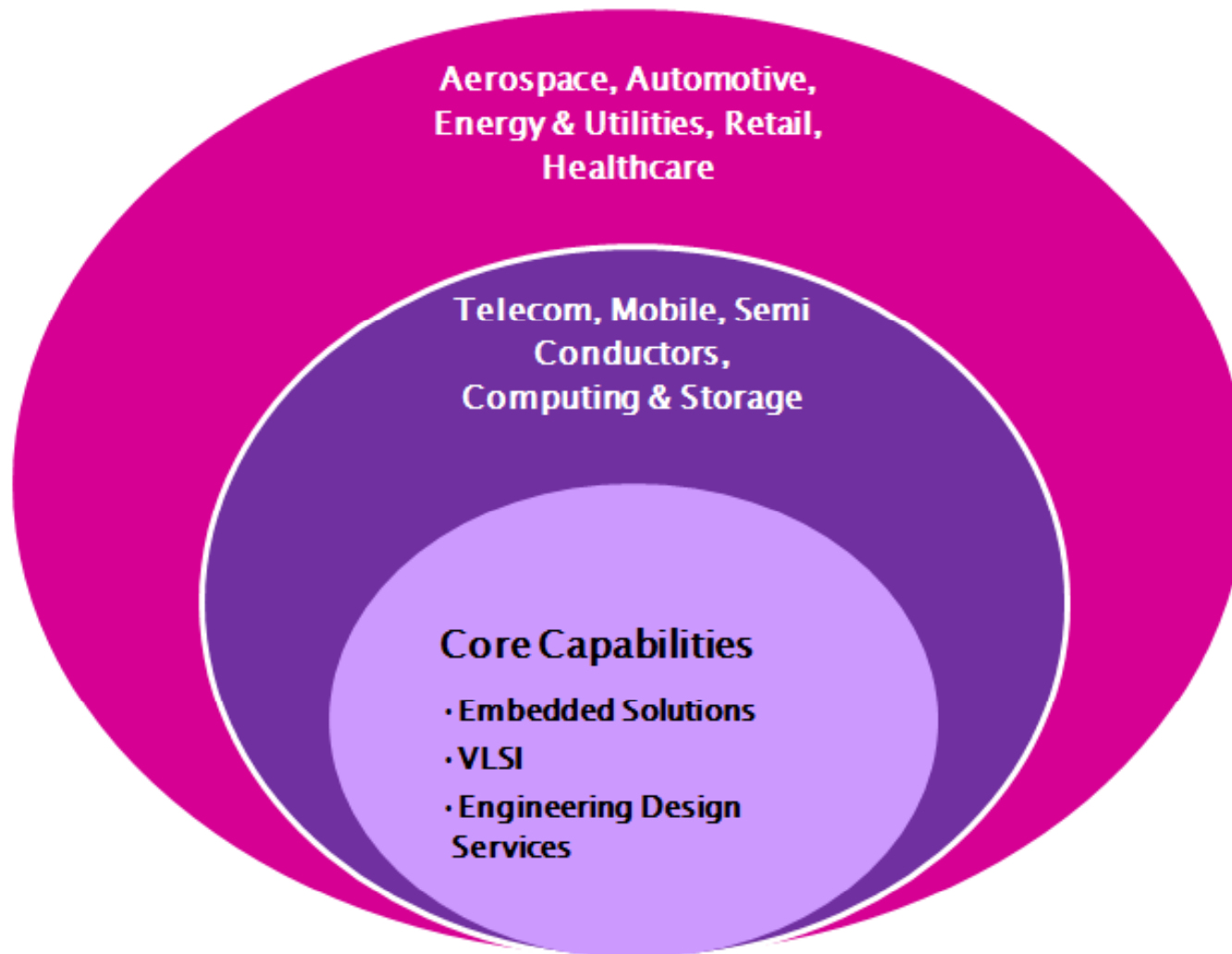
Shaping the Future: 5. Mega Partnership
Partnership with Technology Leaders



Enhanced customer value proposition
Improved customer penetration and global go-to-market
Co-innovation and Co-creation of Solutions
Emerging Market Focus
Synergistic Partnership ecosystem for the future

Mega Partnership help us leverage on untapped business potential with partners

Shaping the Future: 6. PES as a Service line
Cutting Edge Product Engineering Services



PES addressing multiple market segments

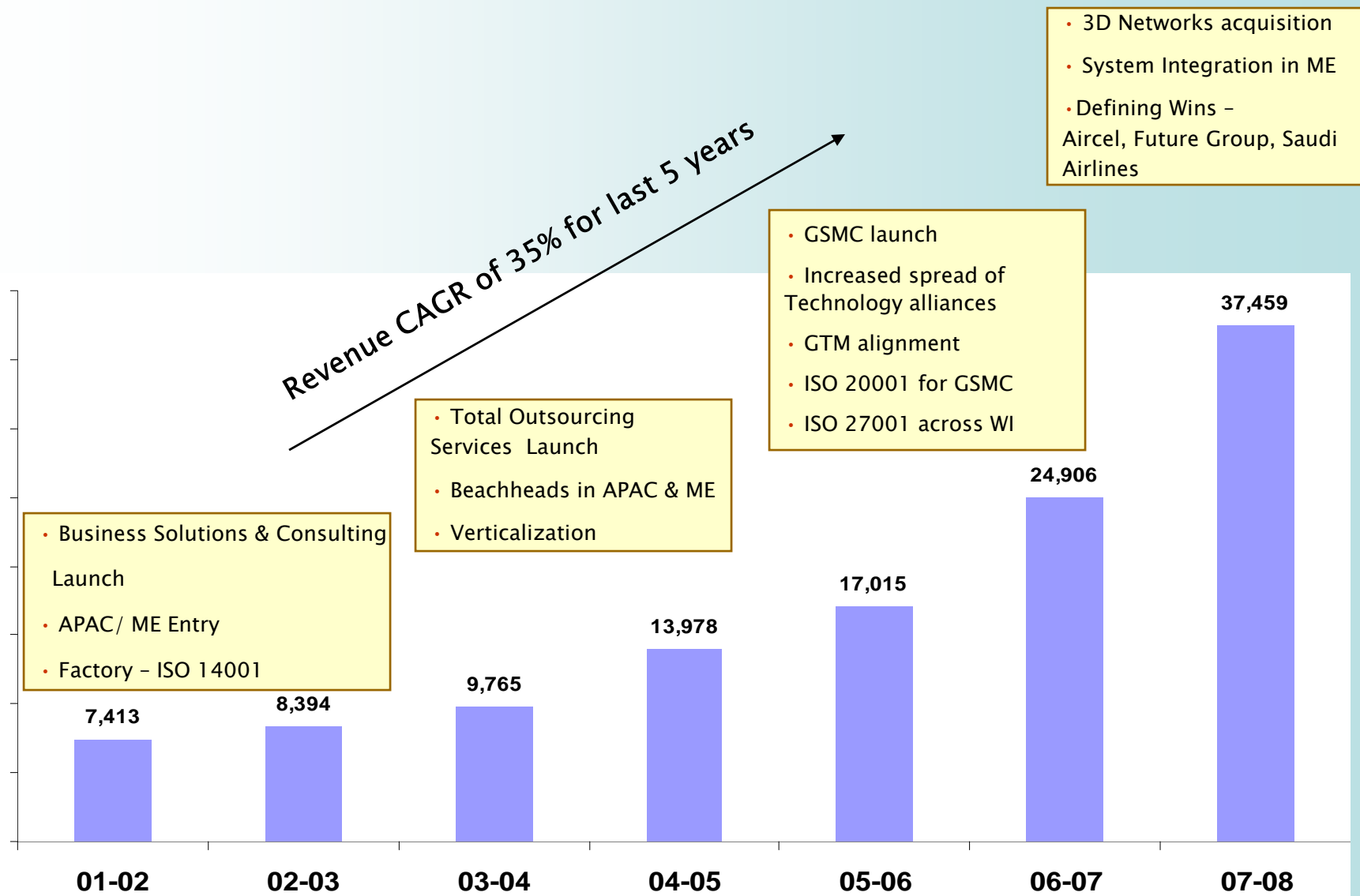
Applied Innovation
From ideas to business results



India & Middle East IT Business

Anand Sankaran

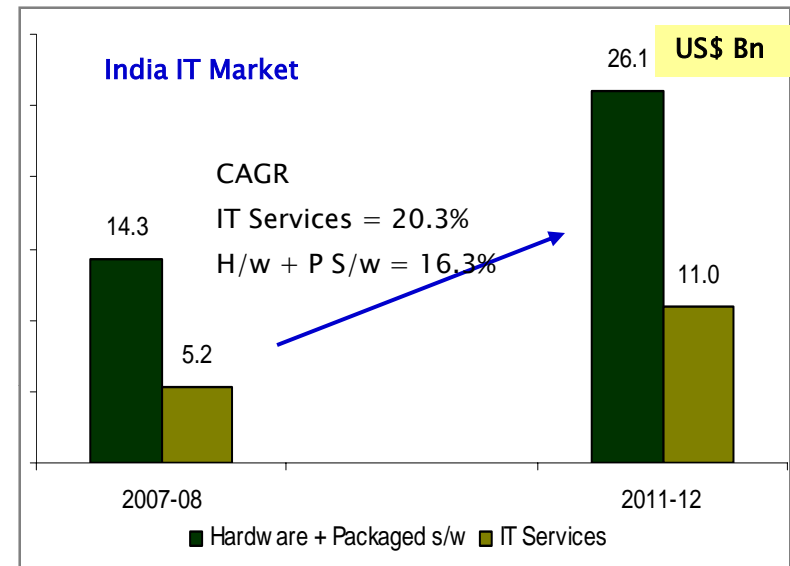
Overview of Wipro Infotech performance



Addressing the fastest growing markets – India & ME

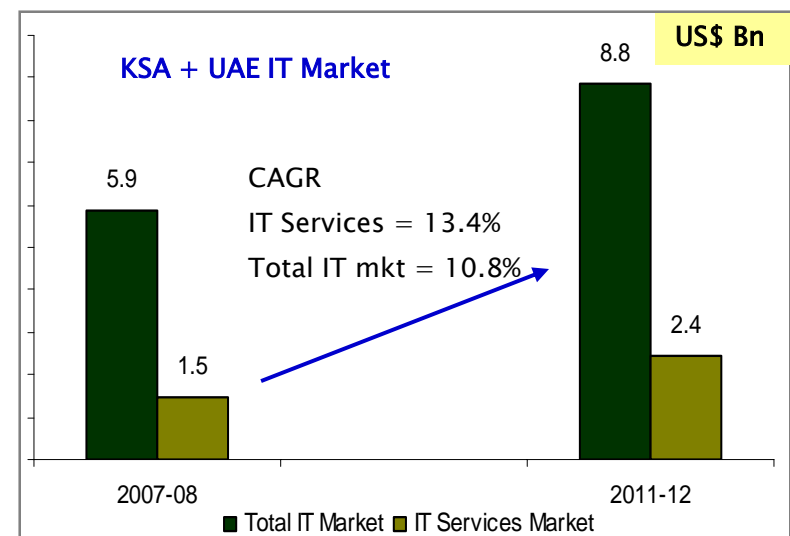
Indian IT Market

1. Increase in number of large integrated IT contracts
2. Customers growing global (organic & inorganic) – demand for business transformation
3. Complex and contemporary network set up from BFSI, Telecom verticals
4. Emergence of new sectors – Retail, SEZ, Infra.
5. Huge thrust on IT adoption in Government functions
6. Acceptance of Remote Management services
7. Increased infrastructure deployment to meet the pace of growing economy



Middle East IT Market

1. Saudi gov't's effort to decrease reliance on Oil & Gas exports, leading to investment in other sectors
2. Encouraging signs of large scale IT outsourcing
3. Mega opportunities – Digital cities, townships etc.
4. IT adoption from SME segment to enhance productivity and reduce dependency on workforce
5. Encouraging gov't. policies to create healthy competition between end-user service providers
6. Emerging opportunities in Kuwait, Oman, Egypt



Source: IDC

Leadership position in India & ME

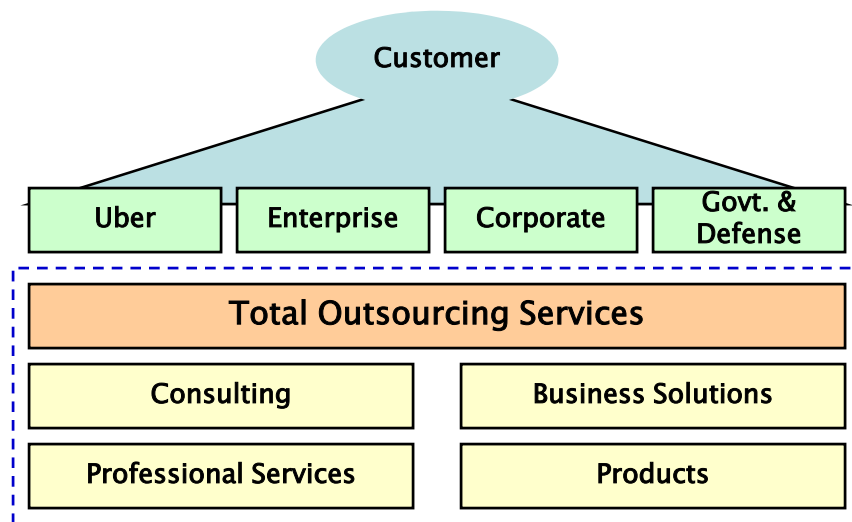
Consulting	Business Transformation, Strategic Cost Reduction, E-Governance
Business Solutions	Application Development & Management, Package Application
Professional Services	Infrastructure Management, System Integration, Enterprise Services
Products	Personal Computing, Networking, Platform, Storage, Security
Total Outsourcing	Business Alignment, Process Strategy, Program Governance

Partner of Choice for Customers in India

1. # 1 – Network Integrator (Voice & Data)
2. # 2 – IT services players (IDC)
3. # 1 – Enterprise Products player
4. # 2 – recall amongst Consulting players

Partner of Choice for Principals in India

1. SAP – Best partner across Asia Pacific
2. Microsoft – Best partner in India
3. Cisco – #1 Sales/ Best post sales support partner
4. Sun Microsystems: #1 partner in India.
5. Symantec / RSA / Checkpoint – # 1 partner



Key Differentiators

1. Technology neutral System Integration competencies
2. Comprehensive end-to-end cross-vertical services offerings
3. Expertise in executing large and long-term integrated deals
4. Formidable partners and alliances ecosystem to offer best solution
5. Strong inroads in Middle East and delivering market defining offerings

Applied Innovation
From ideas to business results



BPO—Process Transformation

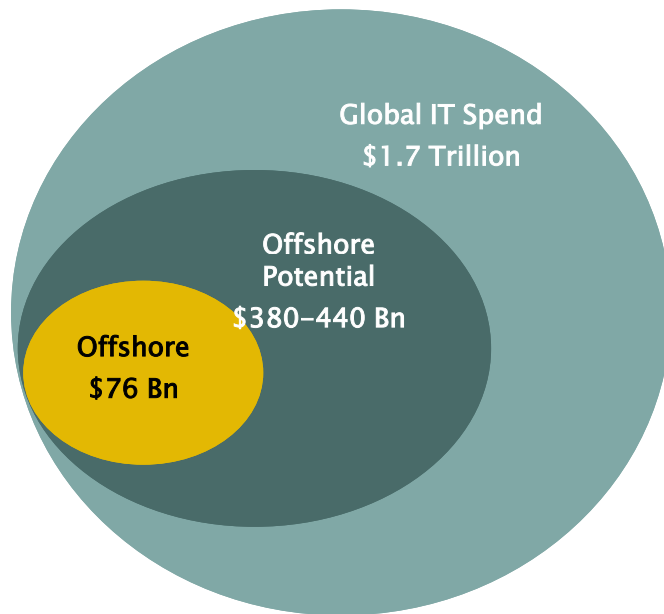
Fueling

IT Transformation

Ashutosh Vaidya

The Global BPO & IT Opportunity

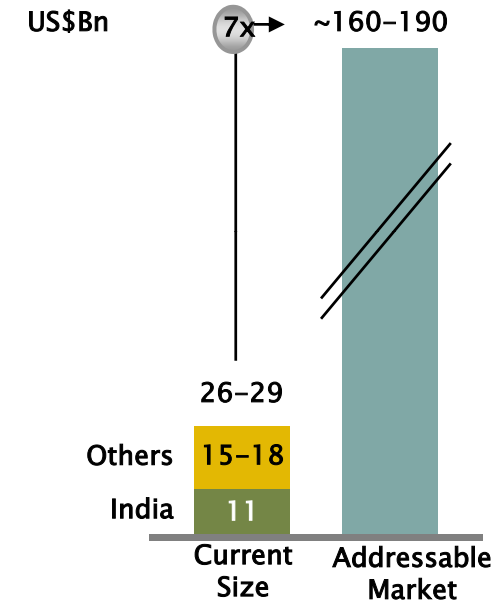
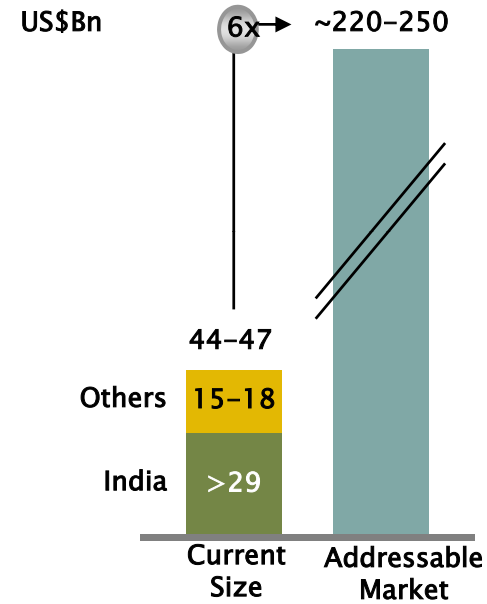
Offshore IT Services/Offshore BPO < 6.3% of IT/BPO Spend in 2007*



AT Kearney ranks India ahead of China, Czech Republic & Philippines on attractiveness for Offshore

*Source : Nasscom Report 2008

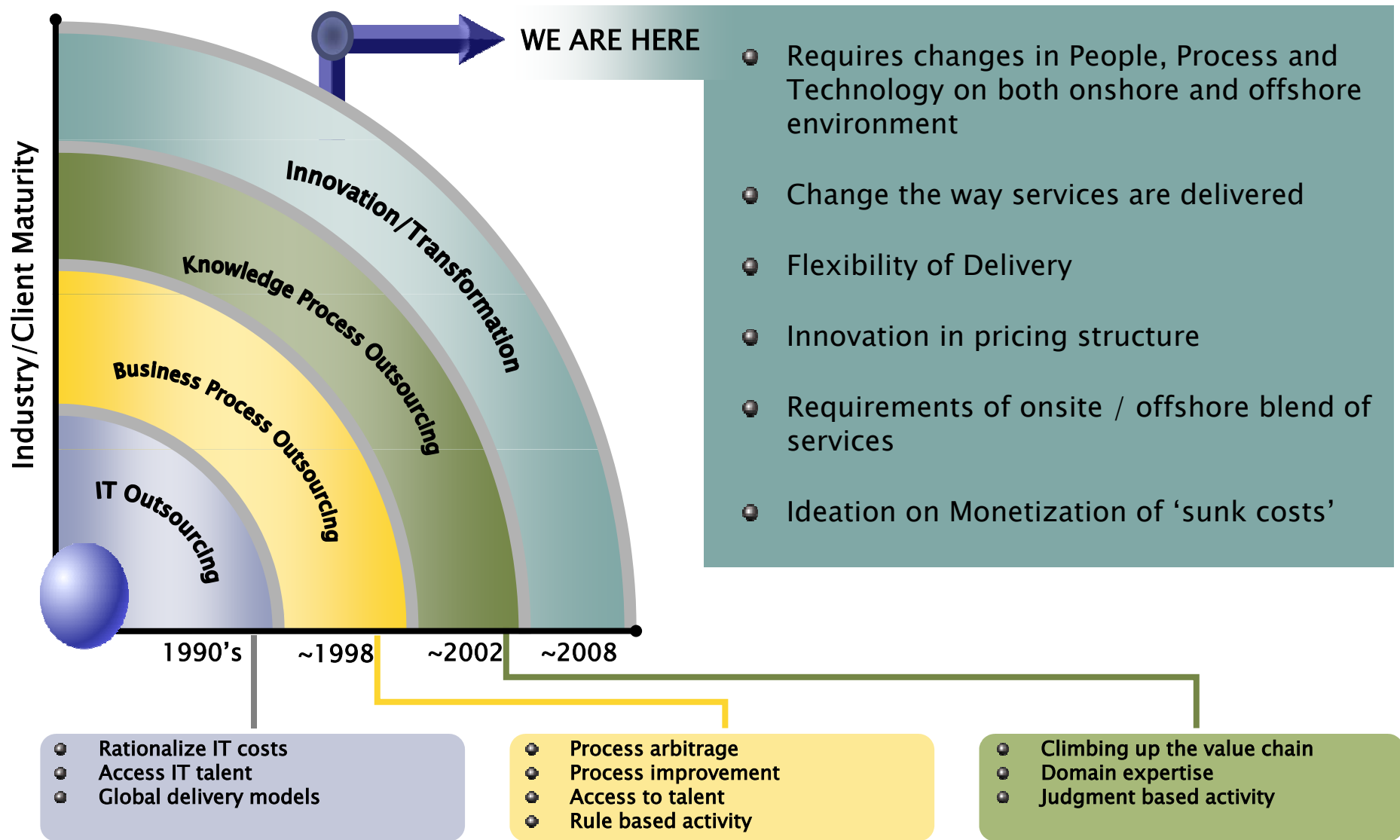
Global Offshore IT Industry, FY 2007-2008* Global Offshore BPO Industry, FY 2007-2008*



How do we penetrate the addressable market?

- | Customer Willingness | Provider Pull |
|--|--|
| <ul style="list-style-type: none"> ● Blend onshore / offshore ability ● Ability to do captive ● Domain / Vertical expertise | <ul style="list-style-type: none"> ● End to end provider ● Transformational capability ● Geographical reach |

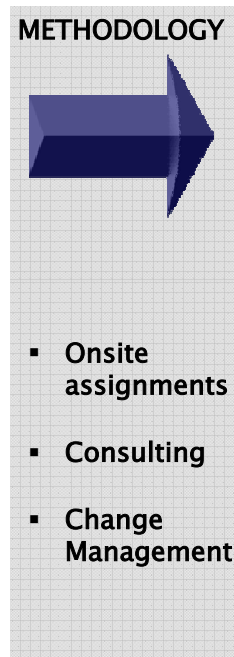
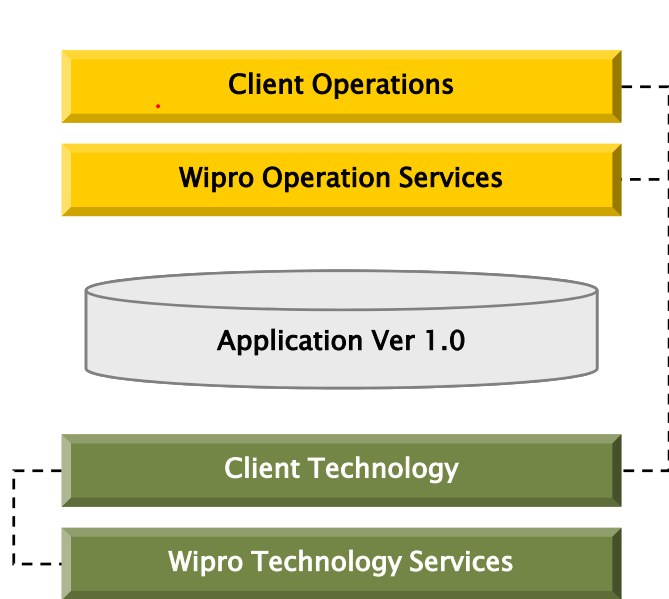
Transformation – Beyond Cost Arbitrage



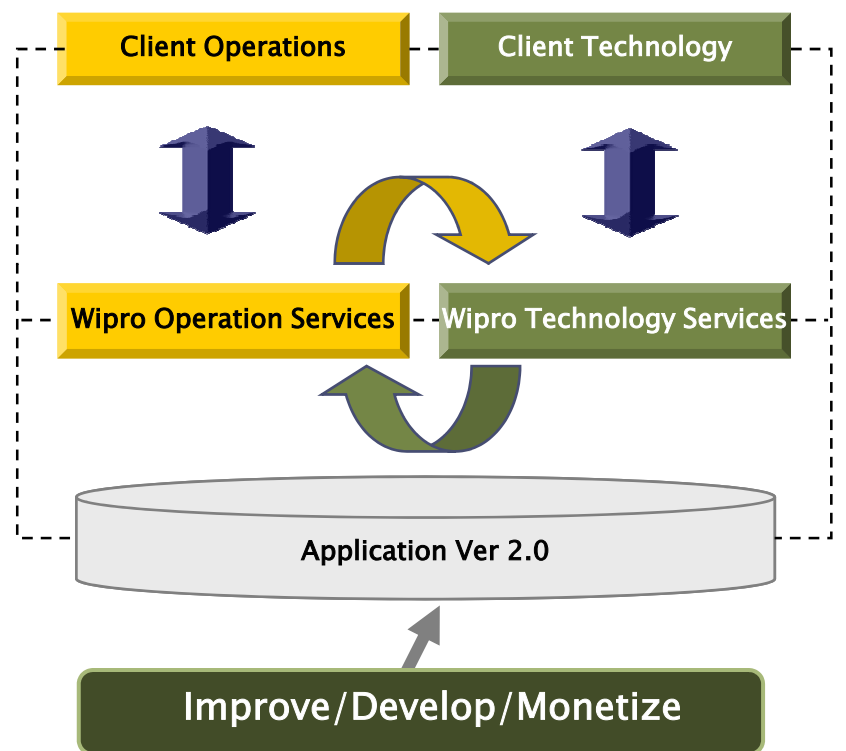
BPO + IT Integration—The Glue To “Next Gen” Transformation



Current State



Take The Next Step



Can the customer move to next generation without a partner?



Knowledge Sharing Framework
RoI Generation

Strong Common Need To Partner For “Transformation”



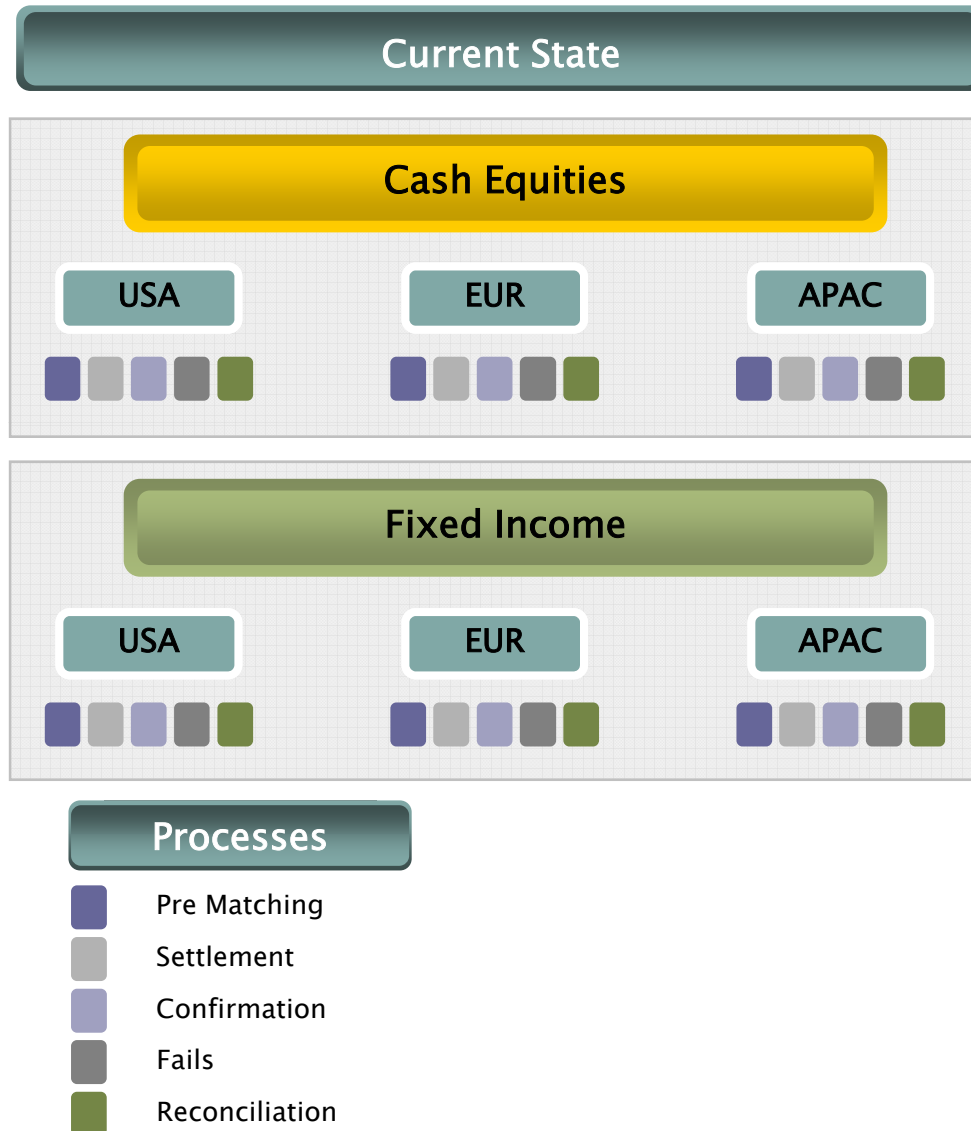
Customer End

- Focus on business growth and thinking ahead
- Changes
 - Process Flow
 - Organizational Design
 - Technology
- Flexible capacity to changing business needs
- Higher accuracy & accountability
- Reduce number of vendors

Wipro Well Positioned

- Existing large customer relationships (743 clients across verticals)
- Distances from niche or pure play providers
 - Consulting
 - Technology
 - Process outsourcing
 - Infrastructure
- Presents options beyond captive ability
- Access to large talent pool (80,000 internal + access to low cost markets)
- Organization structure supports such delivery

Capital Markets Operations – Transformation To Process Factory 1 / 2



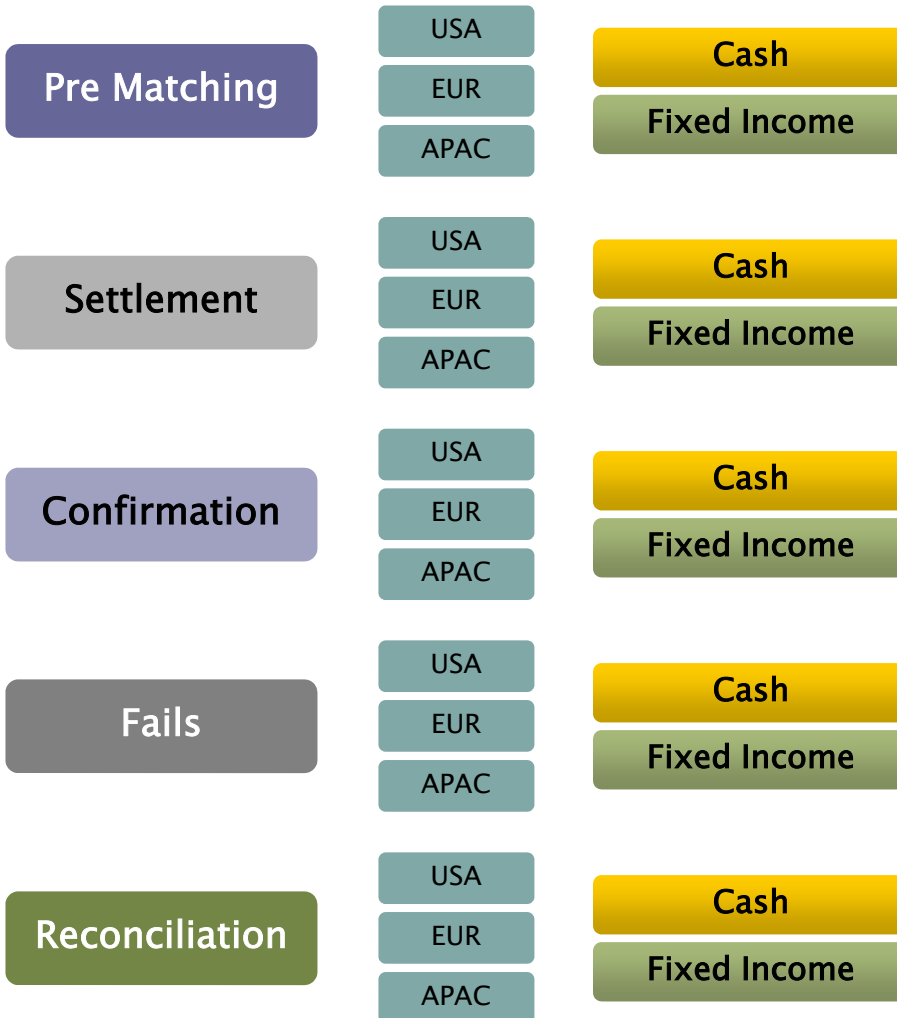
Business traditionally run today:

- Global Investment Banking Businesses have asset classes such as Cash Equities, Fixed Income, Derivatives, Prime Services
- Each asset class has a regional/geographical flavour
- Similar processes run as per
 - Different geographies
 - Different IT systems
 - Different teams
- Opportunity
 - Rationalize IT systems
 - Reorganize to “Process Utility”

Capital Markets Operations – Transformation To Process Factory 2/2



Transformed State



To move beyond cost arbitrage into process utility:

Advantages:

- Immediate scalability and efficiencies
- Technology standardization
- Improved quality and MIS controls
- Speed and flexibility & increased
- Metrics

Wipro as “Partner” in the Journey

- Lift & shift processes
- Change management through process/people/reorganization
- Offers bridge of process knowledge to IT
- Engages in IT rationalization
- Client achieves transformation

Wipro Positioning

- Wipro is strongly positioned
 - No of IT clients: 743
 - No of BPO Clients: 51
- Relationships extending from technology partner to other CXO's
- There are industry needs for transformation emerging where:
 - Crisis in industry: e.g. banking
 - Convergence: e.g. telecom/media
 - M&A's: standardize/consolidation challenge
 - Open new markets: e.g. China
- Need to improve operational efficiency to free bandwidth for growth
 - Reduce vendor management complexity
 - Seamless product extension required between IT <-> BPO

Applied Innovation
From ideas to business results



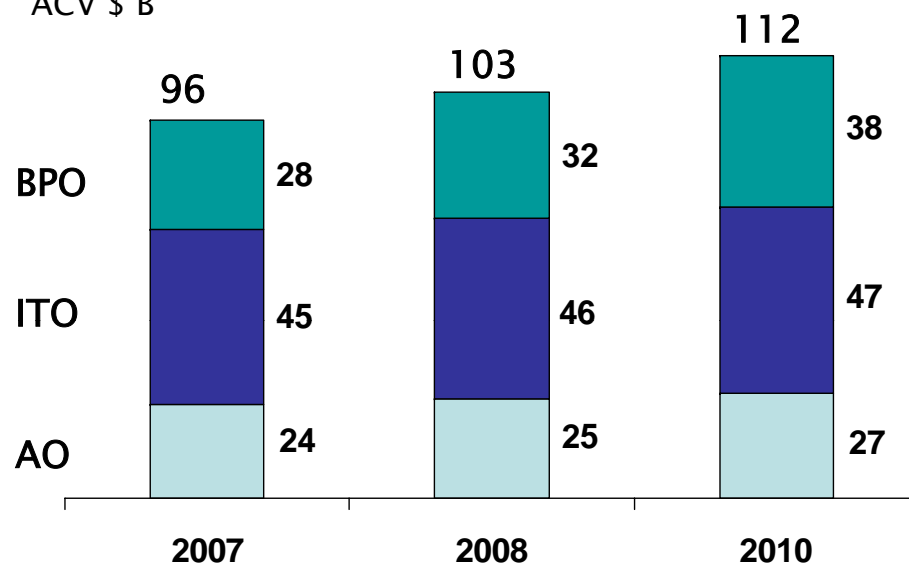
Global Programs Overview

T K Kurien

Market Overview

Est Val of renewals / new programs

ACV \$ B

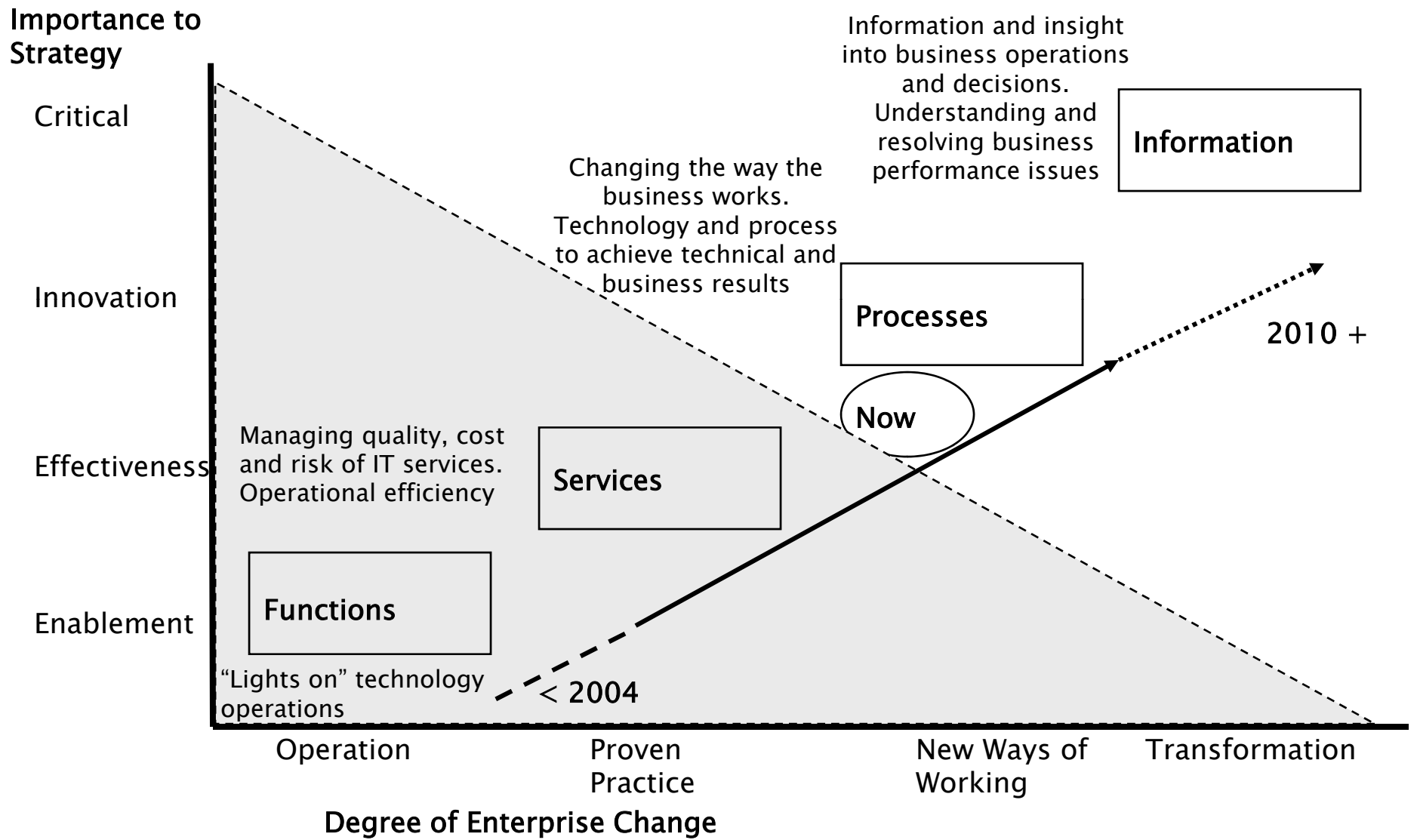


- While ~ \$ 100 B of ACV per yr up for renewal , ~ 70 % at low risk of contract restructuring i.e. renewed without a open competitive process.
- Telecom contributes 27 % of overall ACV facing medium- high risk of contract restructuring, financial services at 18 %
- Contract restructuring includes
 - increased use of Indian IT service providers
 - unbundling of mega-deals
 - Multi vendor - use of best of breed

- ~ 22 % of deals integrated deals – BPO + ADM
- ~ 78 % unbundled deals

- Bundling of transactional single process business process outsourcing into larger multi-process deals.
- Bundling of associated underlying applications along with the business process being outsourced
- Fortune 100 – Unbundling of mega deals and moving to a select multi vendor best of breed. Primary driver is increased value thru addl cost savings / efficiencies and followed by a limited defined business outcome
- Fortune 500 + bundling of business process with underlying applications to drive increased value from achievement of defined business outcome / transformation supported by cost efficiencies
- Increasing multi country requirement , need true global delivery presence and ability to manage local partners

Example of CIO Focus Change



Source : Gartner

Implications for Wipro

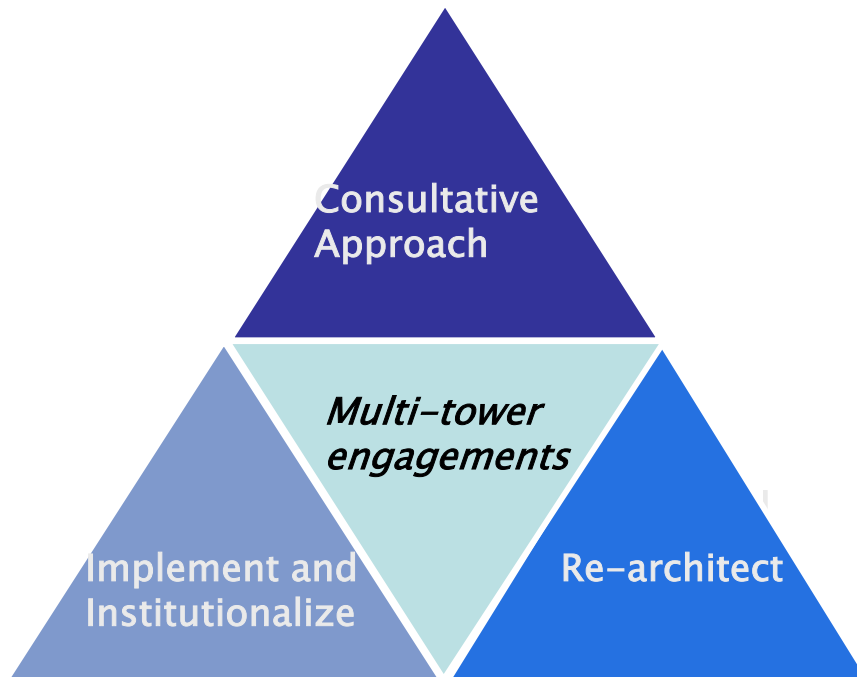
From



To

- Traditional single service depth capacity silo sale
 - Efficiency and technology delivery focused
 - Capability based sale to CIO
 - Input linked compensation
 - Customer driven change / step improvements
 - Minimal risk management requirement
- Solution sale , integrating various service lines
 - Transformation & business process and business outcome focused
 - CxO / Sr mgt relationship + reference + advisory / consulting + capability
 - Outcome linked compensation
 - Pro active change / continuous improvement (willingness to cannibalize own business volume)
 - Significantly enhanced risk management capability
 - Large change management capability
 - Strong joint governance processes

Global Programs Initiative



- Senior opportunity chase teams to drive CxO / Sr. mgt relationship , and drive early engagement to in advance of / to create opportunity and knowledge of client needs and propose aligned solutions
- Change management , program management , transition experts , enterprise solution architects for integrated solutions and to ensure delivery assurance
- Build outsourcing methodologies and “packaged” differentiating solution offerings – Integrated IT/Business Process Solutions
- Engagement with leading global sourcing advisors to raise awareness of capability and ensure invitation to bids
- Own the complete bid management from Pre-RFX relationship building through RFX response and contract negotiation
- Create risk management frameworks

Thank you for your time



Spirit of Wipro

Intensity to Win

- Make customers successful
- Team, innovate, excel

Act with Sensitivity

- Respect the individual
- Thoughtful and responsible

Unyielding Integrity

- Delivering on commitments
- Honesty and fairness in action



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