UAMATIC framework – Manual User Access Management (UAM): Automated

Non-invasive automation for legacy UAM applications using Robotic Process Automation (RPA)

Introduction

Creating identities in an enterprise and allocating the right amount of privileges to the identity is a critical task that is handled in different ways across the industry. Legacy systems do not provide APIs for provisioning and hence organizations must rely on manual provisioning by UAM administrators. This is where RPA toolsets play a role in minimizing manual efforts, improving efficiencies and reducing errors. Wipro's UAMATIC framework is a highly customizable framework that can be implemented either standalone or in conjunction with off the shelf RPA tools available in the market.

Key Takeaways

- UAM specific bot governance & administration

- Secure by design framework

- Integration with privileged access management systems for safeguarding service accounts

- ITSM integration for ease of request consumption, closure, auditing, etc

Over 200 bots in production, more than 12 connectors ready to use out of the box

Features

Integration with Privileged Access Management (PAM) systems

Bot governance and administration

Information Technology Service Management (ITSM) integration

High customization and scalability as per business requirements

Key Benefits

The UAMATIC framework is built to enable customers to hit the ground running on their automation needs. Enterprises do not need to struggle with integrations as they are available out of the box. The returns on investment (RoI) and effort savings are tangible and can be measured within a few weeks of implementation.

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Over 200 bots in production

80% effort savings in manual UAM operations

More than 12 connectors and supported application types

99% coverage on all UAM cases over web/console/client-based applications

Improve efficiency by 80% and reduce error during manual UAM

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