MICROSOFT POWER PLATFORM

Empowering end user innovation—while ensuring rigor and quality

wipro | Microsoft

In the relentless quest for business efficiency and agility, and increasingly a necessity to modernize legacy applications developed a decade or more ago, more and more companies are finding a valuable tool: Easy-to-use, "low code-no code" application development that empowers business users to do more with their system in order to respond quickly to changes and opportunities as they arise.

Giving end users the ability to change their technology can be highly effective. But experience has shown that it's important to take the right approach—one that leads to effective, quality solutions and helps to limit risk.

Leveraging our Wipro FullStride Cloud Services, Wipro helps you find the right way forward with Microsoft Power Platform—a leading suite of solutions designed for business-user developers. With our approach, you can balance end-user empowerment and traditional IT capabilities to make the most of Microsoft's powerful technology for your business.

Business Flexibility
IT Rigor and Control

Microsoft's Power Platform provides a suite of offerings that feature simplified, easy-to-use code that lets business users create and tailor their own solutions, quickly and as needed. The platform includes:

POWER BI
for visualizing data

POWER APPS
for writing low-code custom business applications

POWER AUTOMATE
a cloud-based tool for automating workflows

POWER AUTOMATE DESKTOP
with pre-built drag-and-drop actions that let end users build local workflows

POWER VIRTUAL AGENTS
for creating chatbots

The Microsoft Power Platform provides more than 300 ready-to-use connectors, which means business users can easily tie the applications they create into the company's existing technology—and move forward rapidly to solve business problems. That's a powerful proposition. And when you connect them together—and to Microsoft 365, Dynamics 365, Azure, and hundreds of other apps—you can build end-to-end business solutions.

Altogether, these solutions give business owners the ability to quickly address their specific needs, without the time and expensive of calling in IT for full-blown development work. However, while that is good for business agility, it also means that a significant amount of important development work takes place outside of the IT department—the organization that has traditionally maintained rigorous oversight over technology, and held the expertise and capabilities needed to ensure that applications are effective, efficient and secure.
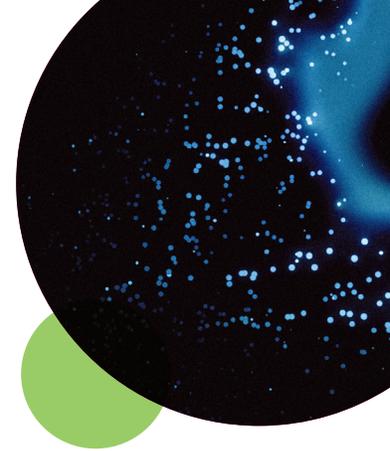
Bringing IT and
User Development Together

Wipro addresses that gap with our Power Platform Centers of Excellence (CoEs). Wipro CoEs use both automated tools and human oversight to support various user groups and functions across your organization with a range of capabilities.

APPLICATION DEVELOPMENT

Wipro CoEs can develop and support enterprise-, department-, or user-level Power Platform development, and help develop key roles in development, such as business sponsors, admins and developers, providing them with alerts and practice guides where appropriate.

ANALYTICS AND DASHBOARDS

Wipro CoEs can provide performance metrics for standard and custom services and monitor service performance. And they can identify low-adoption regions for new workflows, as well applications and workflows that have increased levels of errors.

GOVERNANCE

Wipro CoEs are equipped with tools, templates, and checklists that support quality delivery, and provide reports and dashboards for key stakeholders. They also review and sign off on process changes to ensure they comply with requirements.

ENVIRONMENT AND SECURITY

Wipro CoEs can control new environments and monitor usage and threats, establish data-loss prevention policies, and enforce security policies in Power Platform applications.

USER SUPPORT AND GUIDANCE

Wipro CoEs can provide business-user developers with best practices, advice, and support on sound security practices; problem-resolution and query response; and help in understanding the "guardrails" needed for quality, compliant development.

With this offering, we can help you establish a Power Platform Center of Excellence in your organization to oversee your Power Platform efforts—or we can operate a center for you.

In essence, the CoE approach applies a critical layer of rigorous oversight for the business-user developer. And that gives you the best of both worlds: The flexibility and business focus of end-user development, combined with the control and security of IT that helps ensure quality and limit risk. This combination is key to creating applications that work for your company, and ultimately helping you compete.